MID-WILLAMETTE VALLEY COUNCIL OF GOVERNMENTS

MEMORANDUM

TO: **Mid-Willamette Homeless Initiative Steering Committee** **DATE: 8/10/2018**

THRU: **Sean O'Day**
Executive Director

FROM: **Ali Treichel**
Homeless Initiative Program Coordinator

SUBJECT: Service and Resource Inventory Map and Initial Findings

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Issue

Presentation and initial findings of mapping project.

Background

Per the year one work plan, the coordinator was directed to conduct a mapping project, attached, to outline available resources and services related to homelessness throughout the participating jurisdictions. Staff was asked to include health, housing, criminal justice, public school, and family/children resources.

Systems mapping aims to identify components of the housing and homelessness sector in an effort to better understand programs, services and structures in place[1]. The goal of this process is to accumulate information that can then be used to inform resource alignment, policy, and funding as needed, ultimately creating a better understanding of the service delivery landscape[1]. The general process consists of identifying various programs and services currently available to communities, classifying the services by program type, assessing capacity, and clarifying target populations, referral processes, and prioritization.

The process of information gathering and analysis for this mapping took place over the last five months. Mapping efforts included using existing materials such as print and online resource guides, program brochures, and websites. Data was also gathered through informational meetings with stakeholders, a community partner survey, and mapping efforts through the local Health and Housing Workgroup.

Information was synthesized into an inventory format, attached, to help organize services and resources based on primary system and major characteristics. Where available, whether through program websites, reports, or interviews, program eligibility and capacity is included, focusing on the direct homeless services. Gaps and inefficiencies within the service continuum were identified through service provider experiences, surveys and elements outlined in best-practice frameworks.

Recommendation

Review and discuss inventory map and findings.

Discussion and Findings

The purpose of this project is to outline services and resources available in the two-county region of Marion and Polk Counties for those who are experiencing homelessness. To accomplish this, staff was asked to inventory resources and services throughout the service continuum for the homeless population.

The new federal plan to end homelessness, entitled *Home, Together*[1]outlines best-practice strategies to make homelessness rare, brief, and one time. To accomplish this, the homelessness response system should consider the various causes and the role that various systems play in prevention and stabilization. This includes the lack of affordable housing supply, sheltering options, employment and education opportunities, behavioral health, and so on.

Homelessness does not occur in isolation in any one system. Services for those experiencing homelessness is a layered continuum, spanning from health and housing to criminal justice and family services. Research shows that those who experience homelessness are connected to multiple systems. According to the federal plan, prior to homelessness individuals and families are often engaged with health and behavioral health care, child welfare, and the juvenile and criminal justice systems[1]. These multiple touch points provide an opportunity for increased cross-sector collaboration to work towards better, more effective, prevention and stabilization methods.

This report focuses on services and resources within those jurisdictions participating in the Mid-Willamette Homeless Initiative (MWHI): Marion County, and the cities of Independence, Keizer, Monmouth and Salem. Sub-populations served, and capacity and eligibility considerations of programs are used to help analyze potential gaps and inefficiencies within the continuum. The goal is to provide governments regional level information to inform local decisions and planning by considering currently available resources and services and analyzing what is needed to better serve community members experiencing homelessness.

[1] U.S Interagency Council on Homelessness. (2018). *Home Together- Federal Strategic Plan to Prevent and End Homelessness*[PDF]. U.S Interagency Council on Homelessness.

The scope of this report includes:

-Housing system: the system typically associated with homelessness, which provides an articulation point through which other systems interact. When an individual or family presents as homeless within the other systems, they are referred to the housing system, often to multiple different organization or programs.

- Health: With consideration the target population, this report focuses on Medicaid-eligible and low-cost health services. An outline of the local Coordinated Care Organization (CCO) framework is provided. The CCO- Willamette Valley Community Health is the entity through which Marion and Polk Counties receive their Oregon Health Plan (OHP).

-Criminal justice: A particular focus is given to diversion and reentry services designed to reduced recidivism and/or divert individuals into treatment or other community programs.

-Family/children services: For the purposes of this report, educational services and resources were generally focused on the public-school system pre-k through 12th grade, and GED resources.

-Public-school system: The mapping process for family/child resources focuses on parenting capacity, family relationships, and safety. For the purposes of this report, housing, health, education, and employment (support service) services targeted towards families and children are illustrated under their respective systems.

See Appendices B and C for general frameworks.

Additionally, supportive services, such as food accessibility, transportation, workforce development etc. are considered. Together, these systems work to address the varied needs of individuals and households, as shown in Appendix B.

Initial gaps and inefficiencies within the regional service continuum were identified, as compared to best practice solutions and frameworks, through both the mapping process and through conversations with stakeholders and are outlined below.

(1) Coordinated Homelessness Response System

The most immediate inefficiency is the current local homeless response system, illustrated by Figure 2 (housing specific; pg. 13) and Figure 8 (system interactions; pg.18) in Appendix C. The response system is both fragmented and largely uncoordinated. As is, the system is lacking in key elements needed for an efficient response to homelessness, broadly defined as being able to quickly house/shelter individuals and families in a crisis.

In contrast, a best-practice framework is outlined in Figures 3 (pg. 13) and 9 (pg. 19), Appendix C. An efficient, coordinated homelessness system is defined as a "systemic response that ensures

homelessness is prevented whenever possible, or if it can't be prevented, it is rare, brief, and one-time experience" [2]. This requires that a system is able to:

(a.) Identify people in need quickly;
(b.) Prevent and divert people from entering the homelessness service system;
(c.) Provide immediate access to shelter and crisis services without barriers to entry;
(d.) Quickly connect those experiencing homelessness to tailored housing assistance and services.

Coordinated Entry, also referred to as Coordinated Assessment, is national best practice and is intended to organize community homeless assistance resources through appropriate, targeted intervention, with the goal of quickly housing individuals and families[2]. A coordinated system should provide immediate access to low-barrier shelter, and if there is inadequate supply of sheltering options, should allocate limited resources based on vulnerability/need. In a well-functioning system, every individual and family who presents as homeless or at-risk should be offered diversion services, and if none are available or appropriate, same-day emergency shelter should be offered[3].

Vulnerability should be assessed through a common tool. This coordinated approach ensures that all individuals and households are being similarly assessed and gauged against the same scale. Scores from the assessments are matched to the appropriate service type (i.e., Permanent Supportive Housing, Rapid Re-Housing, Diversion) and are then entered into a coordinated interest list. As resources become available, referrals are pulled from this list, ensuring that resources are being allocated to those with the greatest needs (highest vulnerability).

Ideally, every homelessness service provider would assess each individual and family served for vulnerability and would take referrals from the coordinated interest list. Currently, The ARCHES Project runs and maintains the Coordinated Entry program and assessment efforts for the region. Great progress has been made over the past two years in building the beginnings of a coordinated system, where ARCHES and participating partners have assessed 181 individuals in homeless situations throughout Polk County and 2,422 homeless clients in Marion County. However, in practice, the region is operating under a coordinated entry *program*, wherein there are some participating agencies allocating resources through the centralized interest list but not all.

Roles and responsibilities in building a coordinated entry system are outlined by HUD[4]:

> *Numerous stakeholders have roles and responsibilities in designing and implementing, and then once it is operating, in ensuring the crisis response system is functioning well. The Continuum of Care (CoC) must establish policies and procedures governing the operation of coordinated entry and ensure that those policies and procedures align with CoC Program and ESG Program written standards for the administration of CoC and ESG Program-funded projects. The CoC should designate some entity or working group to support the planning of the coordinated entry process itself and to ensure alignment of*

[2] US Interagency Council on Homelessness. *Home, Together* (2018)
[3] US Interagency Council on Homelessness, *Strengthen Crisis Response Systems* (2018)
[4] US Department of Housing and Urban Development, *Coordinated Entry Core Elements* (2017)

coordinated entry policies and procedures with ESG Program and CoC Program written standards. Once the coordinated entry process is established, the planning group or another entity should also be responsible for overseeing it, including reporting on its effectiveness to the CoC and to HUD.

Attached is a report from ARCHES detailing the progress to date on their Coordinated Entry program, originally presented to the Steering Committee in September 2018. Many of the local shelters, while they may send clients to ARCHES to be assessed, do not take placements *solely* from coordinated entry for their services. In many instances agencies partially utilize the coordinated entry program, sending clients to be assessed and placed on the coordinated interest list while operating separate organization-specific waiting lists and/or only participating to the extent required by funding sources. This creates a complicated system, with many doors to services, and no clear, coordinated path for people to access services. Instead, individual and families are having to navigate multiple, separate systems dependent on each agencies' procedures, waitlist policies, assessments etc.

Only three local providers (ARCHES, Family Promise, and Shangri-La) receive funding from the local CoC (Rural Oregon Continuum of Care), and therefore are required to participate in coordinated entry at the CoC level. By nature of being a part of a large CoC, the 28 county ROCC, local coordination is challenging (as CoCs are generally the conduit for helping to create and maintain coordinated response systems), especially when best-practice calls for substantial changes in the system. With low local service participation rates in the ROCC, there is little monetary incentive for participation beyond the funded agencies. In addition to building out local participation in the ROCC, a locally controlled CoC framework should be thoroughly explored to analyze potential effects on local continuum funding as well as the development of an effective response system.

Coordinated Entry also provides one way in which to create a strong data collection and sharing process, with each service provider using the same assessment. A well-coordinated system is better able to identify needs. Data sharing helps to ensure that a community has reliable and robust information on community members experiencing homelessness. An accurate account of the scope of homelessness and program outcomes is important to both understanding the issues facing communities and in tracking intervention effectiveness.

Through ARCHES Coordinated Entry efforts, the organization and their partners have been able to identify 1,529 homeless households throughout Marion and Polk counties, currently assessed and on the interest list. The assessment process identifies the targeted interventions needed for each household based on vulnerability. For example, 682 households scored at the level of needing Permanent Supportive Housing (PSH), and 761 households at the level of transitional housing (TH) and rapid re-housing (RRH). This level of information is able to provide the community a baseline of need in regard to housing program type.

Housing Program Type:	PSH	TH	RRH
Current Programs (#)	2	7	6
Program Capacity (estimate)	Roughly 110 households (criteria apply)	Roughly 145 beds (criteria apply)	Roughly 200 households (criteria apply)
Need (as identified through coordinated entry)	682 households	761* households (combined TH/RRH)	

By comparing the Coordinated Entry data to the inventory map, a discrepancy in available resources, assuming full availability, can be demonstrated. Specifically, PSH (long-term rental assistance program coupled with supportive services targeted at those with high needs) and RRH (short-term rental assistance program aimed at helping households obtain and keep housing quickly), which have been proven effective approaches to homelessness, are lacking in the region[5].

In order to continue to expand and strengthen this database of information, and to better identify services needs and promote community coordination, it is recommended that participating jurisdictions require providers that receive funding to collect and input quality, timely and comprehensive, *shareable*, data and fully participate in Coordinated Entry to build out the existing program, in order to receive future funding*. Focus should be placed on where illustrated needs are, following low-barrier, housing first models[5].

***** Programs that serve runaway and homeless youth and victims of domestic violence have additional privacy considerations and may require separate and/or revised Coordinated Entry processes. See attached ARCHES report.

(2) Sheltering Services Outside of Salem-Keizer Area

There are stark geographic differences in resource allocation throughout the region.

At a regional level, resources and services are heavily centralized in the Salem area. The evident result is that households experiencing homelessness must either travel to or relocate to the Salem-Keizer area. As winter approaches, of most urgency is the lack of rural warming shelters, currently available in Salem, Dallas/Central area and Silverton. More broadly, the lack of non-seasonal sheltering options outside of Salem-Keizer should also be addressed.

As it stands, all Marion and Polk permanent emergency and transitional shelter (this definition excludes transitional housing programs) options are in the Salem/Keizer area, see Figure 10, Appendix D (pg. 20). Current local efforts to expand sheltering options outside of Salem/Keizer should be actively supported. Any new resources these communities develop are positive for the region, as adequate resources enable effective, local solutions to homelessness. The planned

[5] U.S Interagency Council on Homelessness. (2017). *Key Considerations for Implementing Emergency Shelter Within an Effective Crisis Response System*[PDF]. U.S Interagency Council on Homelessness.

Veterans' shelter in Polk County, the first permanent and non-safe haven shelter in Polk County, is a prime example of an effort that seeks to increase local capacity to fill a gap in available services and resources.

(3) Shelter

Expanded sheltering options were identified as a need by local service providers. Only about 41% of assessed homeless households utilize sheltering services, whether because of capacity or barriers. According to Coordinated Entry data, this leaves roughly 900 households unsheltered throughout Marion and Polk Counties. The mapping process shows the region has: 14 family beds (enough for roughly 4 families), 146 male beds, 91 female beds (plus 15 accompanied-by-mother-minor beds with gender and age restrictions), and 10 runaway and homeless youth emergency overnight beds.

The lack of low barrier shelters and sheltering options for families, both with and without minor children, to stay together is of particular concern. As is, Simonka Place and Family Promise are the only emergency sheltering options available to families with minor children (excluding DV shelters). Simonka Place, a women's shelter, serves female children and young male children accompanied by female adults. However, fathers and male children over the age of 12 are not accepted. For families without minor children, whether those be couples without children or parents with adult children, there are currently no options to stay together in an emergency situation. This presents as a barrier to access for family units who do not wish to be separated.

Similarly, though not traditionally thought of as a family unit, there are limited options for households with pets. This has long been recognized as a barrier to shelter access as many households are unwilling or unable to utilize shelter services without their pets. One local sheltering programs has addressed this issue. Family Promise runs the Pets with a Promise Program, a partnership with PetSmart to offer shelter to family pets. Collaborative and creative responses to barriers such as this should be further explored to ensure that local shelters are as low-barrier as possible.

Other major barriers to shelter use include preconditions of sobriety or "dry shelters" (no active substance use), these policies do not fully align with national best-practice of low-barrier access and disqualify high-needs individuals from services[6]. All current emergency shelters have policies in place relating to substance use. Some of these shelters, UGM's Men's Shelter for example, do not allow the use of drugs or alcohol on premise (though will serve those who are drunk/high at the time of intake as long as they do not pose a danger to others), while other shelters such as Salvation Army's Lighthouse Shelter tests for drugs and alcohol nightly.

Additional sheltering options are needed to serve families of all types, and individuals of all need levels. Any new shelters should be low barrier, with limited eligibility criteria (i.e. sobriety, treatment or service participation requirements).

[6] U.S Interagency Council on Homelessness. (2017). *Key Considerations for Implementing Emergency Shelter Within an Effective Crisis Response System*[PDF]. U.S Interagency Council on Homelessness.

(4) Housing

Lack of housing options was identified as a major gap in resources in every interview, community group, and service provider conversation. Generally, high rents, low vacancies, and slow development of new affordable housing rental development, is a concern across the region and state. As outlined in the 2018 Out of Reach Report[7], Marion County has 46,466 renting households (40% of total households) and Polk County has 10,158 households (35% of total households). Vacancy rates for Marion and Polk Counties are 2.3% and 2.9%, respectively[8].

HUD defines "rent-burdened" as households who pay more than 30% of monthly income for housing, and "severely rent-burdened" as households who spend more than 50% of monthly income on housing.[9] The estimated monthly rent affordable at mean renter wage is calculated to be at $650 /month in Marion County and $490/month in Polk County. According to data collected by ARCHES, the median income of homeless households with any source of income (roughly 51% of the homeless population in Marion and Polk Counties) is $8,820/year. Typically, this income is from SSI ($750/month). Monthly rent that is affordable to households relying on SSI is $250. The average (fair market) rent for a two-bedroom apartment in Marion and Polk Counties is $814/month[9].

Jurisdiction:	Marion County	Independence	Keizer	Monmouth	Salem
% Severely Rent Burdened:	24.8%	47.1%	23.8%	46.1%	23.6%

Demand for public housing and voucher programs has increased. These services are administered through HUD and provide affordable housing options, dependent on capacity and eligibility criteria, for low-income and homeless households. The Housing Choice Voucher Program (Section 8) provides vouchers to qualifying low-income households to aid in paying for housing in the private market. Public housing is federally funded housing offered at subsidized rates to qualifying low-income families, seniors and those with disabilities. While these programs are proven methods to reduce homelessness, the programs are significantly underfunded and only one out of every four households that qualify for these services[10]. Moreover, as the mapping illustrates, there are often extensive wait times for public housing, ranging anywhere from 9 months to 4 years.

The need for more affordable housing is great. According to Oregon Housing and Community Services' Affordable Housing Inventory, Marion County has 3,059 affordable housing units (Keizer: 33; Salem: 2,439). Polk County has 716 affordable units (Independence: 85; Monmouth: 81). These numbers are outlined in Table 1 and include OHCS funded projects as well as those funded by local Housing Authorities, HUD, and Rural Development.

[7] National Low Income Housing Coalition. (2018). *2018 Out of Reach: The High Cost of Housing* [PDF]. National Low Income Housing Coalition.
[8] US Department of Housing and Urban Development (2016)
[9] US Department of Housing and Urban Development *Rent Burden in the Housing Choice Voucher Program* (2017)
[10] National Law Center on Homelessness & Poverty. (2015). *Homelessness in America: Overview of Data and Causes*[PDF]. Washington D.C.: National Law Center on Homelessness & Poverty.

OHCS (2018) has calculated equitable distribution percentages for cities and counties across the state, which applies the Need (Equity) Distribution Percent (calculation of portion of states low income renter households and severe rent burdened households) to the total number of units in the Oregon Affordable Housing Inventory to estimate how many units would have been funded in each community if they were distributed according to their Need Distribution Percent (Table 2).

Jurisdiction	**Affordable Housing Units**	**Need Distribution Percent**
Marion County	3,059	65.4%
Keizer	33	6.1%
Salem	2,439	90.6%
Monmouth	81	31.8%
Independence	85	39%

Table 2

According to another state-wide source, the Oregon Housing Alliance (2017), for every 100 families with extremely low incomes, there are about 20 affordable units available in Marion County and 16 affordable units in Polk County. Marion County would need to develop 7,215 affordable units to meet the current need and Polk County would need to develop 1,806 units.

According to the recently issued Housing Policy Agenda from the Governor's office, investment in PSH for the chronically homeless and an accelerated growth of housing supply are two key state strategies, with a goal of developing 25,000 homes by 2023[11]. Moreover, OHCS Statewide Housing Plan is scheduled to be released December 2018/early 2019. According to OHCS, "the plan will clearly articulate the extent of Oregon's housing problem and what can be done to address it"[12].

Based on the findings of this Statewide Housing Plan and any additional state funds coming available, it is recommended that the next coordinator further explore the creation of a multi-jurisdictional development team (originally included as a part of the initial year-one work plan). The aim of which should be to coordinate housing development, strategically partner and support development efforts, and take full advantage of the increased focus on housing at the state level.

[11] Brown, K., & LaBar, J. (2018). *Housing Policy Agenda: Housing Stability for Children, Veterans, and the Chronically Homeless and Increased Housing Supply for Urban and Rural Communities*[PDF]. State of Oregon Office of the Governor.

[12] Oregon Housing and Community Services. (2018). Retrieved from https://www.oregon.gov/ohcs/pages/oshp.aspx

Appendix A: Definition of Terms

Area Median Income (AMI): is used to determine income eligibility for affordable housing programs. The AMI is set according to family size and varies by region.
Coordinated Entry (CE): Process to help people who are experiencing homelessness and fill vacancies in limited housing resources, ensuring fair and equal access, quick identification, assessment, referral, and connection to housing and services based on need. CE is a system of assessment and referral between participating providers that is supposed to provide "no wrong door" access to homeless housing and services. *Currently, CE is practiced by MWVCAA: ARCHES. Shangri-La, and Salem Housing Authority participates through HRAP program
Diversion: Assists families of individuals in securing temporary or permanent solutions to homelessness, outside of the homeless service systems
Emergency Shelter: Provide short-term shelter, typically up to 60 days.
Homeless Definitions:
Category 1 Literally Homeless: (1) Individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning: (i) Has a primary nighttime residence that is a public or private place not meant for human habitation; (ii) Is living in a publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state and local government programs); or (iii) Is exiting an institution where (s)he has resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution
Category 2 Imminent Risk of Homelessness: (2) Individual or family who will imminently lose their primary nighttime residence, provided that: (i) Residence will be lost within 14 days of the date of application for homeless assistance; (ii) No subsequent residence has been identified; and (iii) The individual or family lacks the resources or support networks needed to obtain other permanent housing
Homeless under other Federal statutes: (3) Unaccompanied youth under 25 years of age, or families with Category 3 children and youth, who do not otherwise qualify as homeless under this definition, but who: (i) Are defined as homeless under the other listed federal statutes; (ii) Have not had a lease, ownership interest, or occupancy agreement in permanent housing during the 60 days prior to the homeless assistance application; (iii) Have experienced persistent instability as measured by two moves or more during in the preceding 60 days; and (iv) Can be expected to continue in such status for an extended period of time due to special needs or barriers
Category 4 Fleeing/ Attempting to Flee DV: (4) Any individual or family who: (i) Is fleeing, or is attempting to flee, domestic violence; (ii) Has no other residence; and (iii) Lacks the resources or support networks to obtain other permanent housing
Permanent Housing: Community-based housing without a designated length of stay Permanent Supportive Housing: Long-term permanent housing with supportive services to assist those with disabilities achieve and maintain housing stability
Rapid Re Housing (RRH): Housing First intervention; rapidly connects those experiencing homelessness to services and housing using tailored package of support services, such as time-limited financial assistance
Rent Burdened: in this report is consistent with the federal standard that no more than 30% of a household's gross income should be spent on rent and utilities. Households paying over 30% of

their income are considered cost burdened. Households paying over 50% of their income are considered **severely cost burdened**.

Transitional Shelter: Provides interim stability and support to successfully move to and maintain permanent housing, generally up to 24 months.

Transitional Housing: Provides interim stability and support to successfully move to and maintain permanent housing, generally up to 24 months, for a charge, usually very low or prorated rent.

Appendix B: Layered Systems

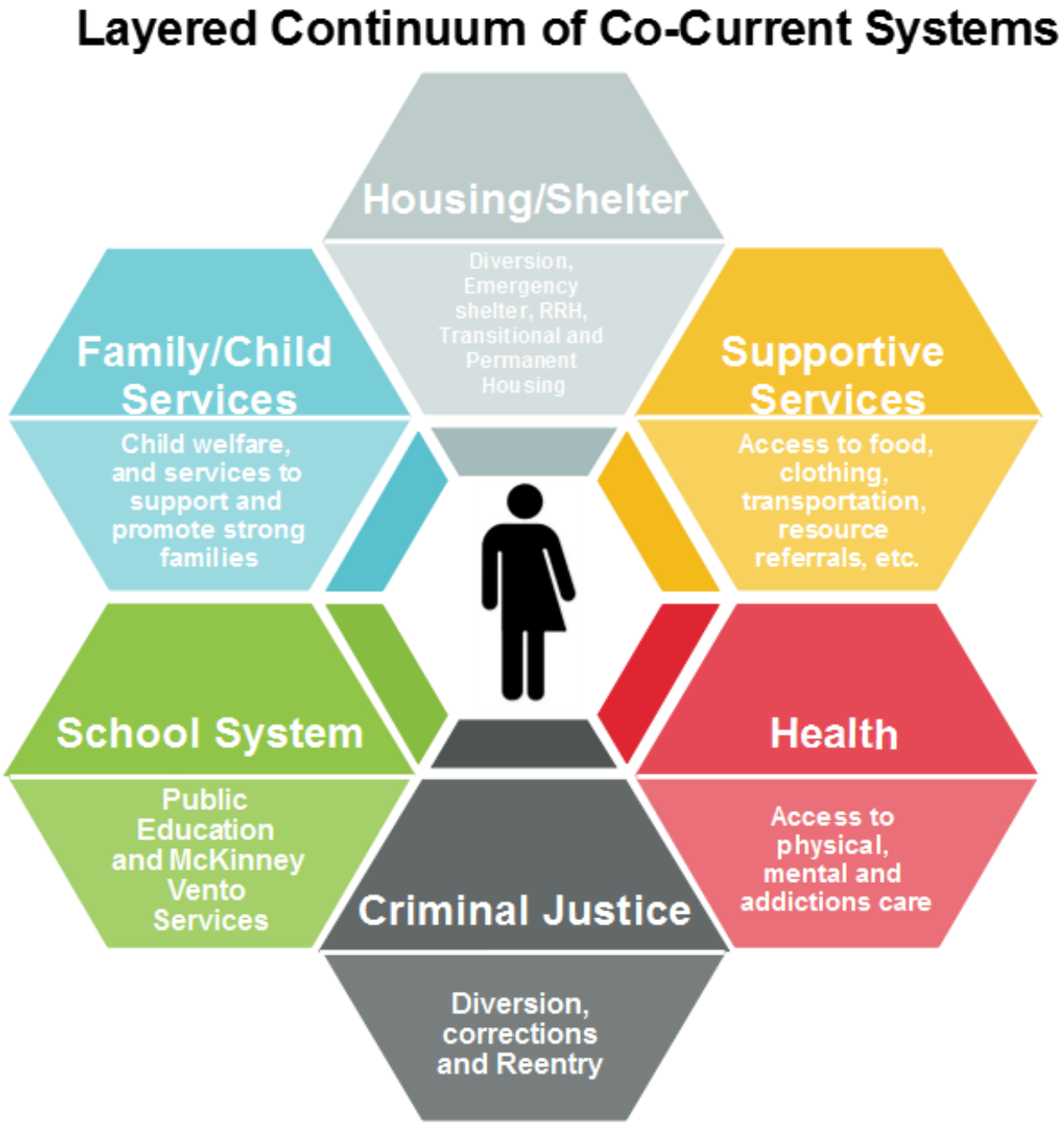

Figure 1: Layered Systems

Appendix C: System Frameworks

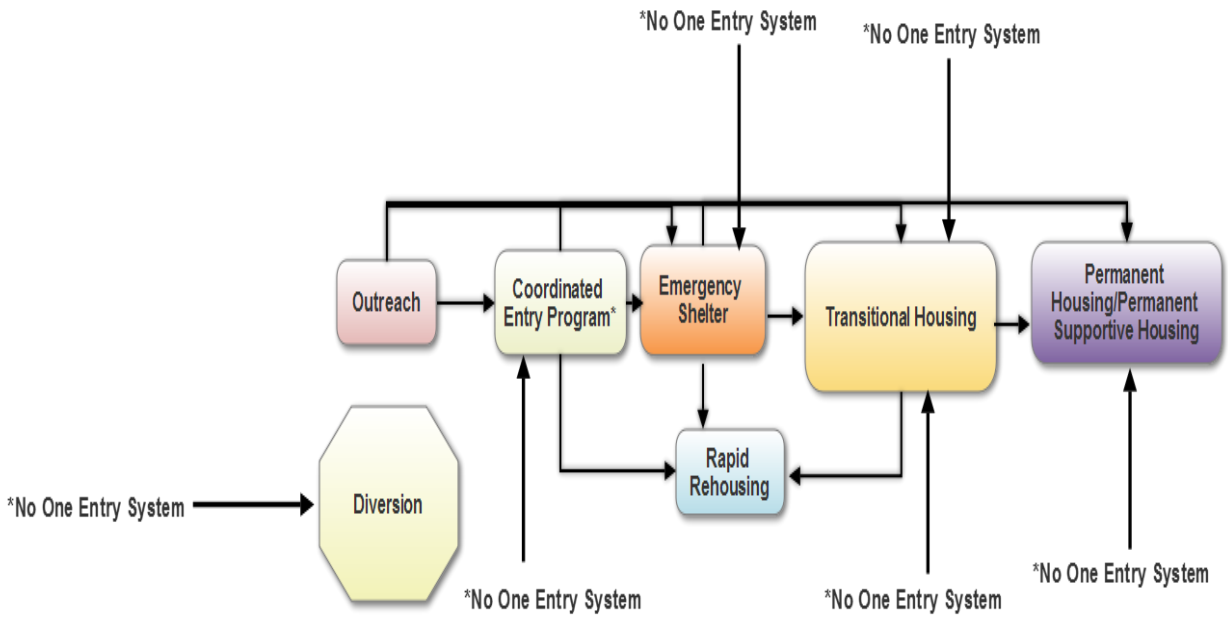

Figure 2: Current Housing/Sheltering System Framework

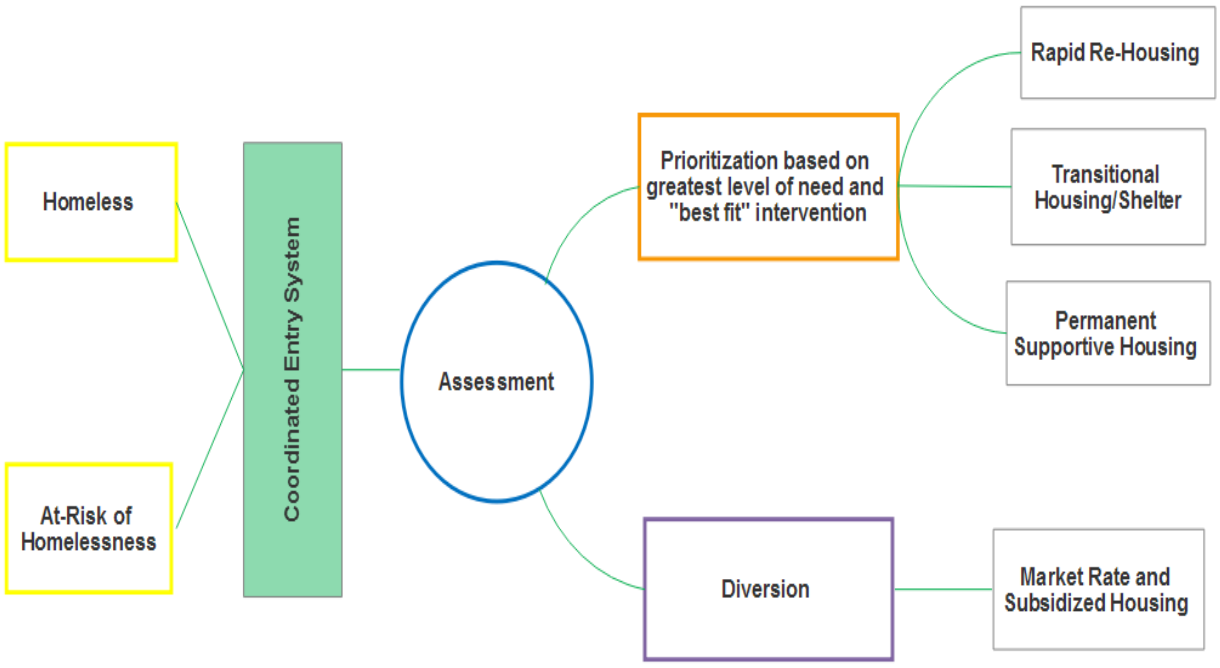

Figure 3: Example of Coordinated Response System

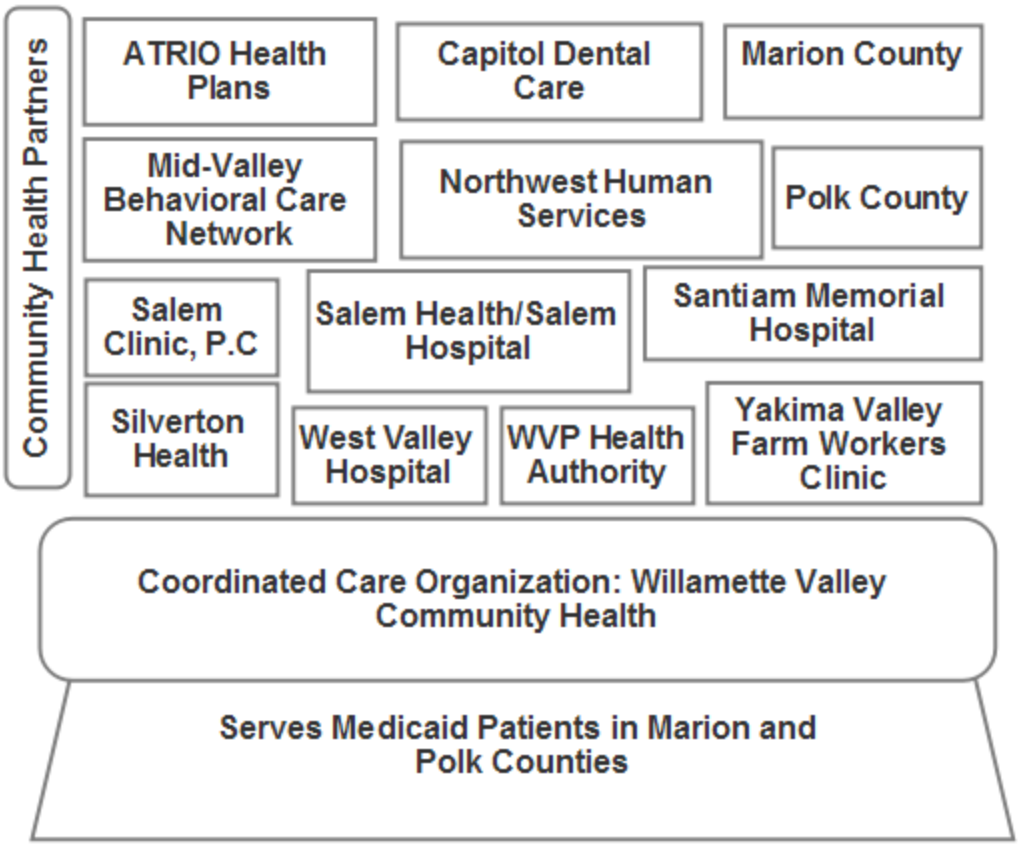

Figure 4: Local CCO System

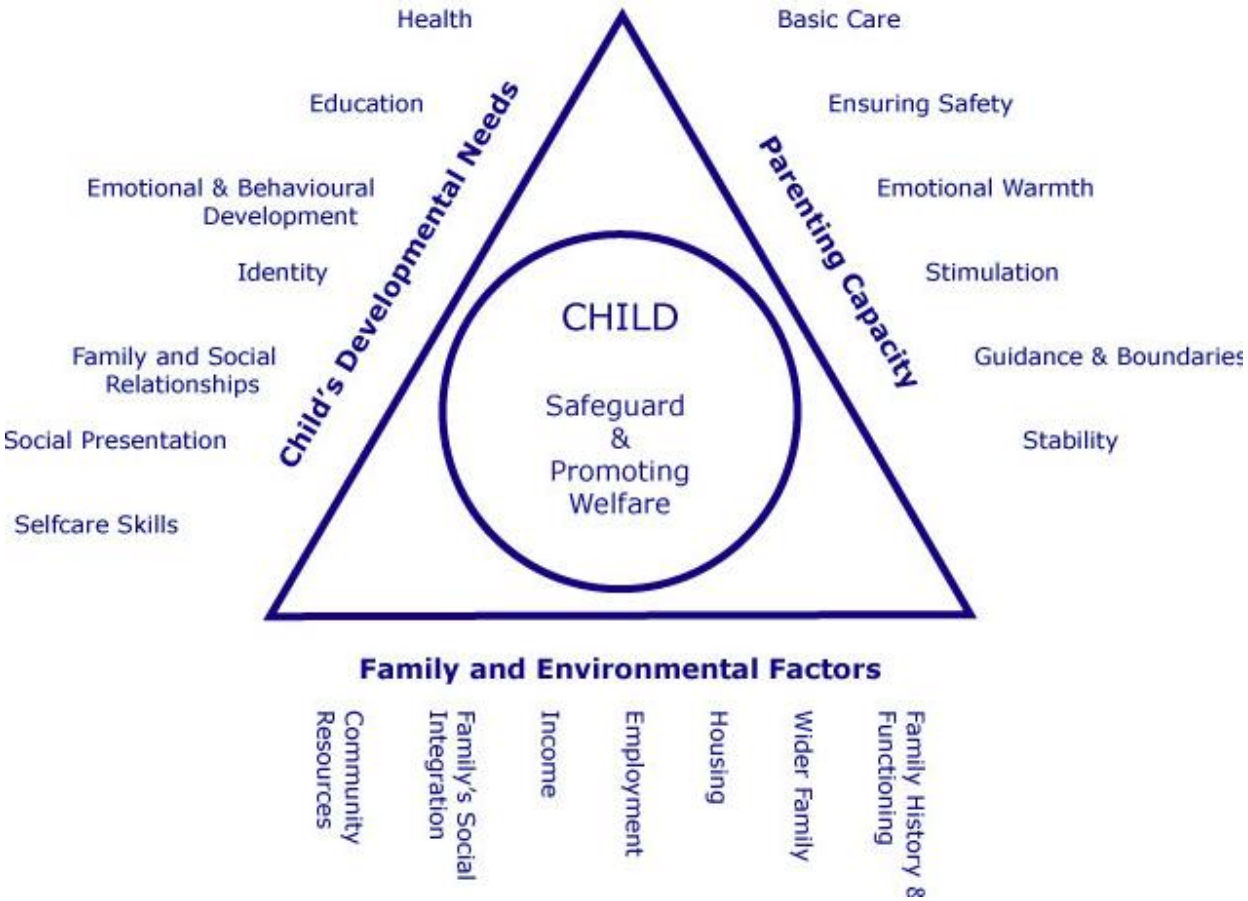

Figure 5 Child and Family Welfare Framework[13]

[13]''Working Together to Safeguard Children' (2015)

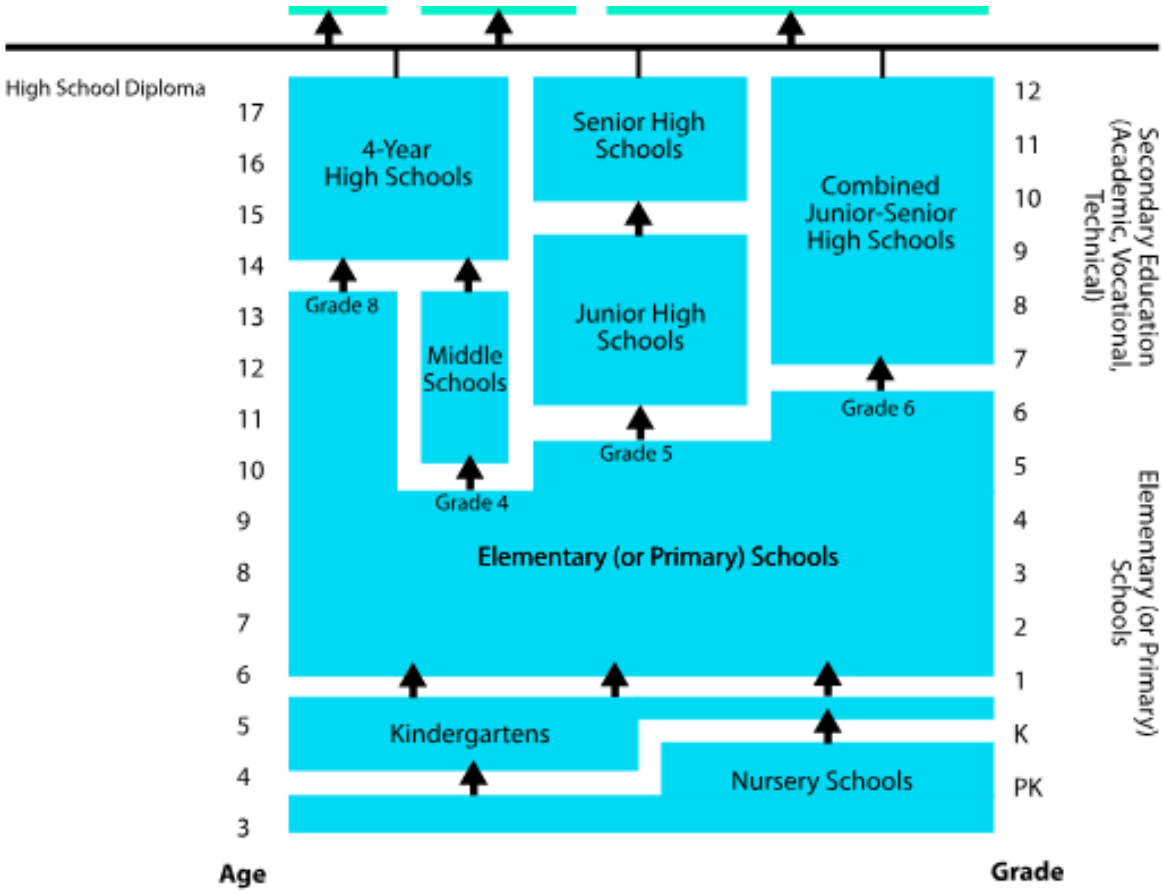

Figure 6 Public Education System[14]

[14] U.S. Department of Education (2007)

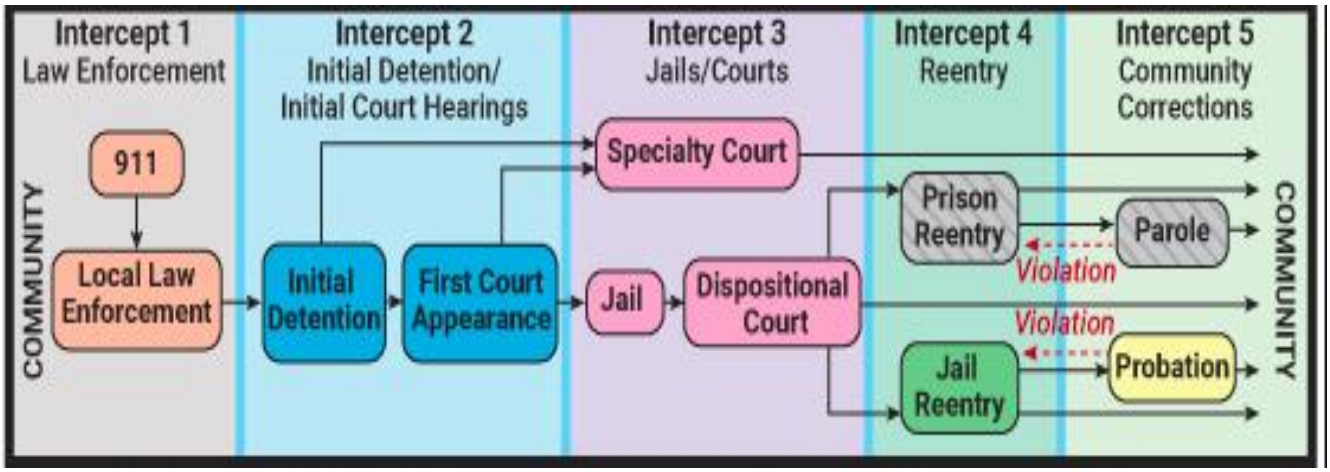

Figure 7: Criminal Justice System Framework[15]

[15] SAMHSA;s Gains Center, *The Sequential Intercept Model* (2013)

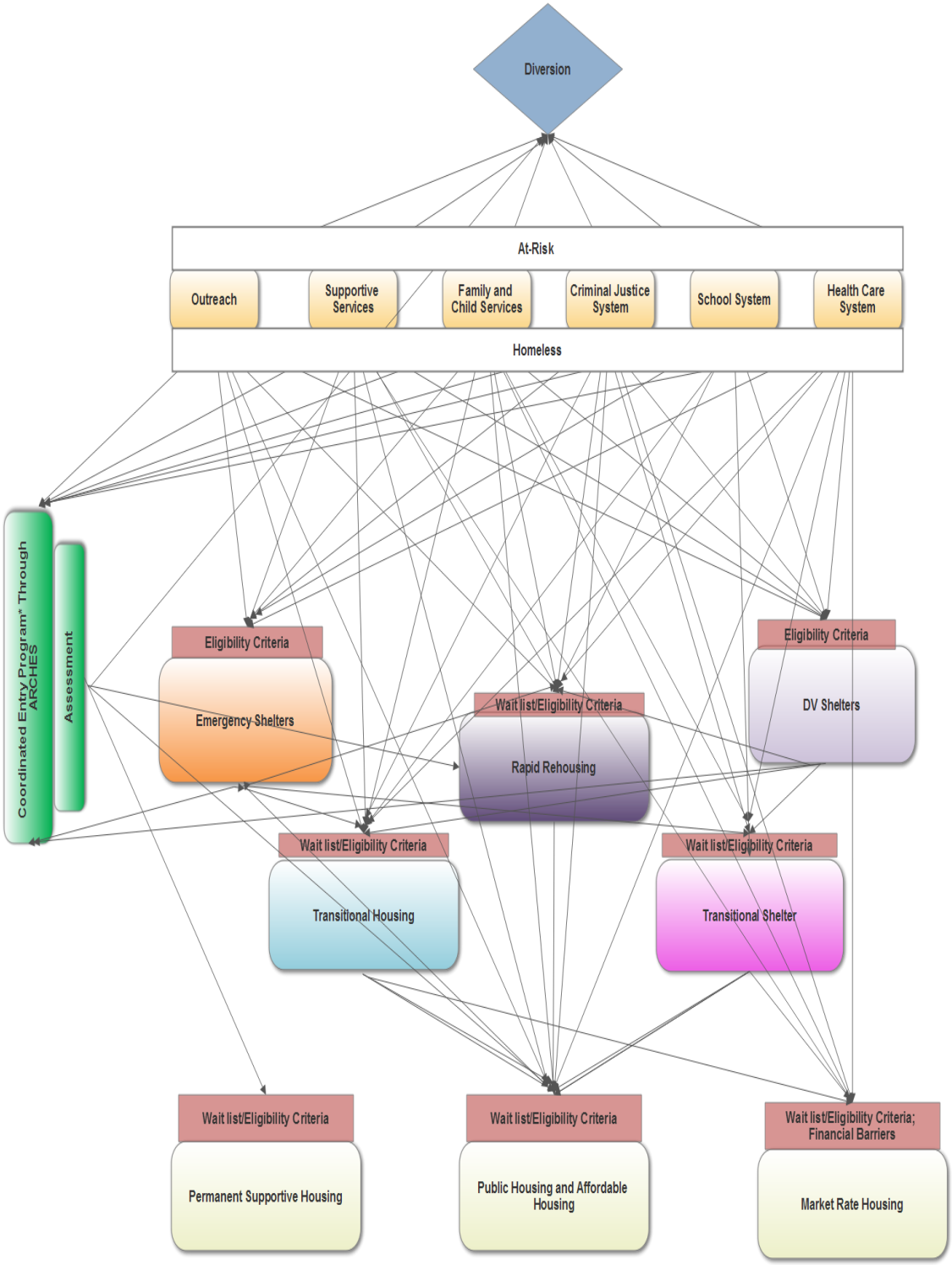

Figure 8: Current Example of System Connections

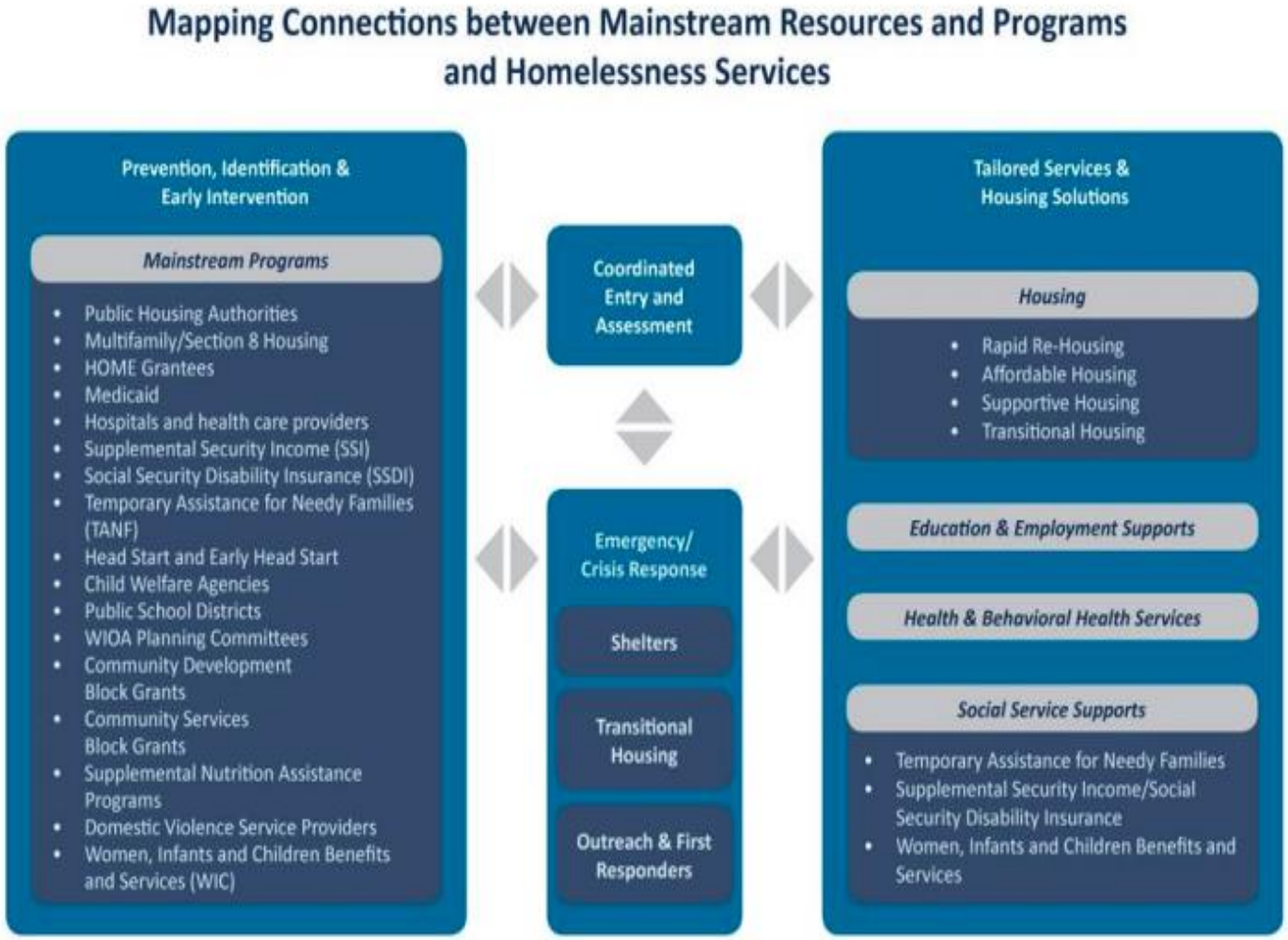

Figure 9[16]: Best-Practice Example of System Connections

[16] US Interagency Council on Homelessness, *Enhancing Coordinated Entry through Partnerships with Mainstream Resources and Programs* (2017).

Appendix D: Shelter Distribution

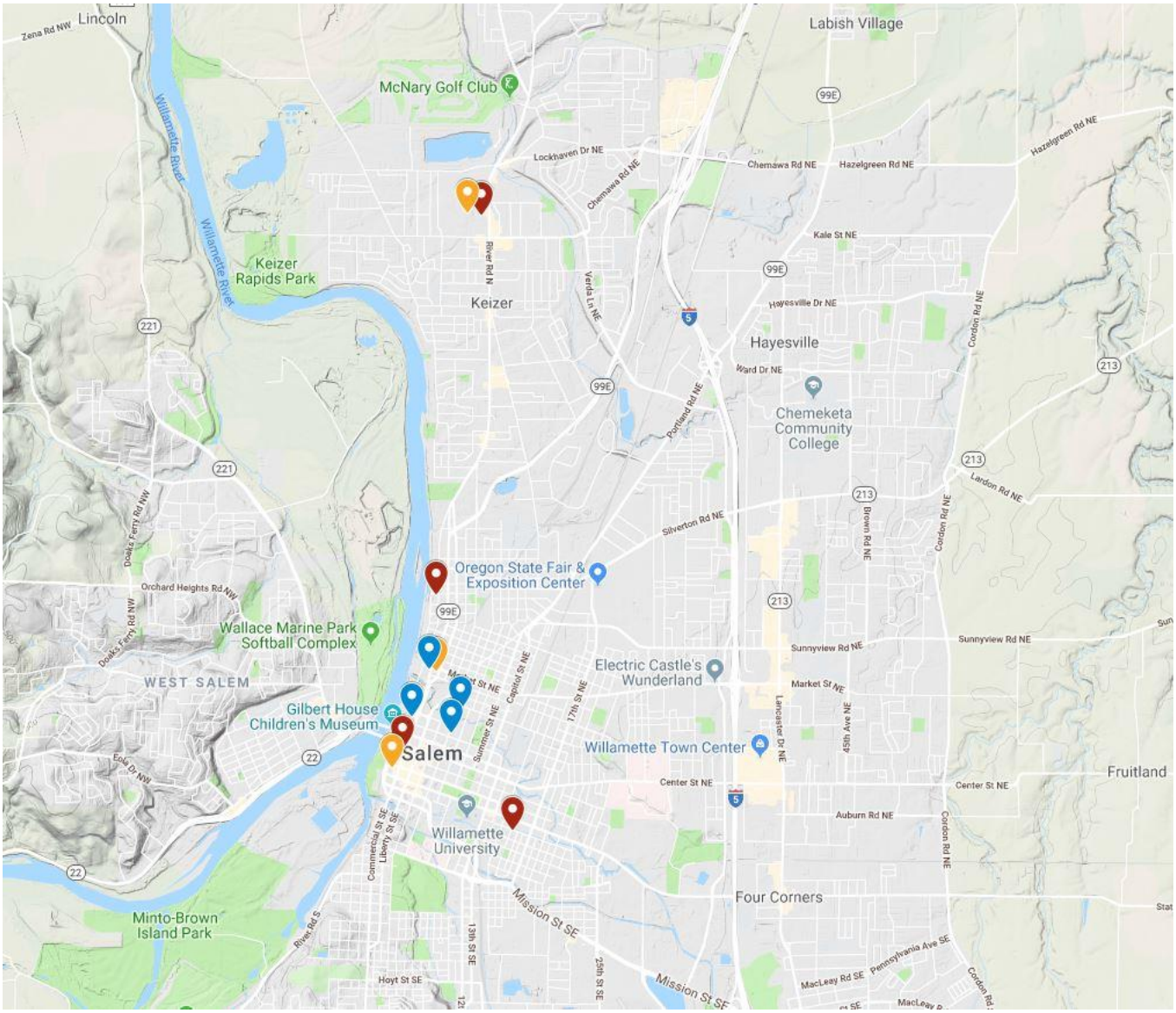

Figure 10: Geographic Shelter Distribution

Blue-Homeless Day Centers

Red-Emergency Overnight Shelters

Yellow-Transitional Shelters/Programs

*Not included:

DV Shelters (Salem and Dallas)

Family Promise Overnight Shelter- Rotating locations (Below)

First Christian Church	Salem
Holy Cross Lutheran	Salem
Our Savior's Lutheran	Salem
Queen of Peace Catholic Parish	Salem
St. Mark Lutheran	Salem
Trinity Covenant Church	Salem
Unitarian Universalist Congregation of Salem	Salem
Westminster Presbyterian Church	Salem
St. Vincent de Paul Catholic Parish	Salem
Salem First Presbyterian Church	Salem
Salem First Free Methodist Church	Salem
St. Paul's Episcopal Church	Salem
St. Joseph Catholic	Salem
First United Methodist Church	Salem
First Congregational United Church of Christ	Salem
St. Edward Catholic Church	Keizer
St. Edward's Episcopal Church	Silverton
Christ's Church Monmouth	Monmouth

Mid-Willamette Homeless Initiative Mapping Inventory

The purpose of this project is to outline services and resources available in the two-county region of Marion and Polk Counties for those who are experiencing homelessness. To accomplish this, staff was asked to inventory resources and services throughout the service continuum for the homeless population.

The homeless service continuum goes beyond housing resources; the health, school, criminal justice, and family/children systems and services also play a role in effectively addressing the needs of community members experiencing homelessness. These systems create a layered continuum of services.

In many cases, individuals and families who experience homelessness do not have isolated housing needs. Instead there are multifaceted considerations to overall wellbeing including health, opportunities, social supports etc., and as such individuals interact with multiple systems. In this sense, it is vital to recognize the whole person, their needs beyond shelter, and the potential implications of various systems on housing status and overall wellbeing.

The scope of this report goes beyond housing and sheltering services, and includes local health, criminal justice, supportive services, family/children services and the public-school system. This report focuses on services and resources within those jurisdictions participating in the Mid-Willamette Homeless Initiative (MWHI): Marion County, and the cities of Independence, Keizer, Monmouth and Salem. Sub-populations served, and capacity and eligibility considerations of programs are used to help analyze potential gaps and inefficiencies within the continuum. The goal is to provide governments regional level information to inform local decisions and planning by considering currently available resources and services and analyzing what is needed to better serve community members experiencing homelessness.

AN IMPORTANT NOTE ABOUT THE INFORMATION CONTAINTED WITHIN THIS REPORT:

Information regarding capacity and eligibility may not fully reflect all requirements, and may quickly become outdated. The information provided in this project is not an indication of service availability and is not intended to be used as a community resource guide. The inventory included in this report is an information organizing tool, meant to demonstrate, broadly, where the gaps and inefficiencies are. Information included may be generalized, a snap shot, estimations, and/or may be subject to change.

Service providers or individuals seeking services should contact programs directly for the most up to date and complete information regarding eligibility criteria, waitlists, program capacity, and/or application processes.

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Key

A	Adult	**M**	Male
C	Couple	**F**	Female
AM	Accompanied Minor	**MI**	Mental Illness
Vet	Veteran	**AD**	Addiction/Substance Abuse Disorc
SR	Senior	**D**	Disability
CH	Chronically Homeless	**ID/DD**	Intelectual/Developmental Disabil
UAM	Unaccompanied Minor	**RE**	Reentering from incarceration
TAY	Transitional Aged Youth (16-24 yrs.)		

Definitions

Diversion: Assists families of individuals in securing temporary or permanent solutions to homelessness, outside of the homeless service systems; **Rapid Re Housing (RRH):** Housing First intervention; rapidly connects those experiencing homelessness to services and housing using tailored package of support services, such as time-limited financial assistance; **Emergency Shelter:** Provide short-term shelter, typically up to 60 days. **Transitional Shelter:** Provides interim shelter for no rent and support to successfully move to and maintain permanent housing, generally up to 24 months; **Transitional Housing:** Provides interim stability and support to successfully move to and maintain permanent housing, generally up to 24 months; **Permanent Housing:** Community-based housing without a designated length of stay; **Permanent Supportive Housing:** Long-term permanent housing with supportive services to assist those with disabilities achieve and maintain housing stability

Housing/Sheltering

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
Outreach													
Homeless								Be Bold Street Ministries: HOPE Dealers	Faith-based street outreach		Homeless	Salem	
						Homeless	Homeless	HOST: Street Outreach	street-based outreach, snacks, water, resource, hygiene items, socks, first aid items, access to medical care etc.	M-F 4-8pm ; limited by program capacity, currently 2 hr./wk.	Homeless youth	Salem	
								HOME Youth and Resource Center: Outreach	engage youth , building relationships for the purpose of encouraging teens to access services and find a safer		Homeless youth	Salem	
Homeless								UGM Search and Rescue	Faith based, street outreach van; resources; supplies		Homeless	Salem	
Diversion													
				Homeless or at risk				ARCHES: Elderly Rental Assistance	One time rental assistance, deposit, or short-term aid for stabilization. Case management included.	20-30; no waitlist typically	Must have completed ARCHES Assessments and be identified as: 58 yrs. +, be at imminent risk of homelessness (i.e. 72 hour eviction or fleeing DV), <150& FPL	Salem	
Homeless or at risk	Homeless / at-risk	Homeless/ at-risk						ARCHES: Housing Assistance Program	One time rental assistance, deposit, or short-term aid for stabilization. Case management included.	20	Must have completed ARCHES Assessments and be identified as: Homeless or be at imminent risk of homelessness (i.e. 72 hour eviction or fleeing DV), <80% AMI	Salem	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
		Homeless/ at-risk						ARCHES: Housing Stabilization Program	Homeless prevention and stabilization - deposit and short-term rental assistance.	15	Must have completed ARCHES Assessments and be identified as: Homeless or be at imminent risk of homelessness (i.e. 72 hour eviction or fleeing DV), have a children in the home below 18, <80% AMI	Salem	
			Homeless or at risk					ARCHES: Supportive Services for Veterans and Families Program	Limited financial assistances for stabilization and case management	90; no waitlist typically	Must have completed ARCHES Assessments and SSVF screening and be identified as: <50% AMI, proof of imminent risk of homelessness (i.e. 72 hr. eviction or fleeing DV), have discharge other than dishonorable.	Salem	
Homeless / at-risk	Homeless / at-risk	Homeless/ at-risk						ARCHES: Cascade Housing Program	Homeless prevention and stabilization - deposit and short-term rental assistance.	45	Must have completed ARCHES Assessments and be identified as: homeless/ at-risk, 30% AMI - able to sustain moving forward.	Salem	
Homeless / at-risk	Homeless / at-risk	Homeless / at-risk						NWHS: Crisis Hotline	Emergency assistance to prevent evictions and utility shut-offs: Salem Emergency Energy Assistance, Emergency Water Assistance, Emergency Medication Assistance	24 hr./day	Salem resident; 72 hr. eviction notice/5-day-shut-off-notice/disconnection notice/already shut off; income guidelines	Salem	
			Homeless/at-risk					Easter Seals Homeless Veterans	Case management, financial assistance, housing assistance	M-F 8:30-5pm	Homeless or at risk veterans; honorable discharge; serves Marion and Polk Counties	Salem	
								Mid-Willamette Valley Council of Governments: Home Rehabilitation Loan	Low-interest deferred payment loans; maximum loan amount: $25,000 for primary-residence home repairs	dependent on funding	Homeowner in Aumsville, Aurora, Detroit, Gates, Gervais, Hubbard, Idanha, Jefferson, Mt. Angel, Scott Mills, Silverton, Stayton, Turner,	Marion County	
LI	LI	LI						NEDCO: Foreclosure Prevention	Foreclosure counseling	dependent on funding	Marion County homeowner; low-income	Marion	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Service Integration Teams: Santiam Canyon	Facilitate collaboration among community partners to provide coordinated resources and information for individuals and families	Requests not typically more than $300	Team dollars are intended to be requested when there are no other options to meet a need, or other options do not cover the full expense. Dollars are also intended to		
		DV						DHS: Temporary Assistance for Domestic Violence	Temporary financial for housing related payments, relocation costs, or items to address safety	up to $1200 over 90 days	families who present with a safety risk due to DV situation; parent of minor child; income guidelines	Marion	Polk
								The Salvation Army	Rent and utility assistance	dependent on funding	Polk and Marion County residents; shut off or eviction notice required; proof of sustainability; Screening required	Marion	Polk
								St. Vincent De Paul	Utility and rent assistance for emergencies; pays last $50 of a bill	1x per household/y	Serves Marion and Polk Counties; Birth certificate/ID required	Marion	Polk
Homeless / at-risk	Homeless / at-risk	Homeless / at-risk						ARCHES: Rural Resource Services	Emergency Financial Services - Rent arrearages, utility shut-offs, rent/utility deposits.	unlimited	Resides in rural Marion county (outside Salem/Keizer)/ Polk County, experiencing a verifiable and unexpected emergency, and can sustain moving forward.	Rural Marion	Polk
								Congregations Helping People	Utility Assistance	dependent on funding	Serves Marion and Polk Counties; Shut off notice required	Marion	Polk
LI	LI	LI						MVCAA: Low Income Home Energy	Natural gas, electric, and fuel assistance for eligible households	Funding capacity	Low income Marion and Polk County residents	Marion	Polk
LI	LI	LI						Oregon Energy Assistance Program	Voluntary energy assistance program	M appts.	PGE and Pacific Power customers; 60% Oregon median income; Marion and Polk Counties	Marion	Polk
LI	LI	LI						Oregon Low Income Gas Assistance	Voluntary energy assistance program	dependent on funding	NorthWest Natural Gas customers; 60% Oregon median income; Marion and Polk Counties	Marion	Polk

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
Homeless	Homeless	Homeless						ARCHES: Tenant Education Program	Tenant Education Workshop: 5 sessions; Deposit up to 2x rent upon class completion	15 per class	Experiencing barriers to accessing housing due to poor rental history (i.e. poor credit/criminal histories). Below 80% AMI.	Marion	Polk
								Polk CDC: Rehabilitation Grant	Housing rehab grant	dependent on funding	Homeowner; Polk County resident; income guidelines		Polk
								Polk CDC: Mortgage Assistance	Foreclosure prevention; financial assistance	dependent on funding	Homeowner; Polk County resident; income guidelines		Polk
								Dallas Community Resource Center	Emergency assistance for help with rent, utilities on time per calendar year	1x per household/year	Eviction/shut off notice; proof of sustainability; screening required; Polk County resident		Dallas
Tribal Member	Tribal Member	Tribal Member						Grand Ronde Emergency Assistance	Rent and utility assistance	dependent on funding	Must be enrolled Tribal member, income and residency documents required		Grand Ronde
								Service Integration Teams: Polk County	Facilitate collaboration among community partners to provide coordinated resources and information for individuals and families	Funding requests are not typically more than $300	Teams serve: West Salem, Central, Dallas, Falls City, Perrydale, and West Valley; Team dollars are intended to be requested when there are no other options to meet a need, or other options do not cover the full expense. Dollars are also intended to be used to meet one-time needs and every situation is unique and different.		Polk
Rapid Rehousing													
								ARCHES: Arches Housing Project	Housing placement, move-in costs, medium term rent assistance, and case management services.	60	Must have completed ARCHES Assessments and be identified as: High RRH, chronically homeless individual or family; <50% AMI	Marion	Polk

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
			Homeless or at risk					ARCHES: Supportive Services for Veterans and Families Program	Housing placement, move-in costs, short-term to medium term rent assistance, and case management services.	90; usually no waitlist	Must have completed ARCHES Assessments and SSVF screening and be identified as: <50% AMI, homeless or proof of imminent risk of homelessness (i.e. 72 hr. eviction or fleeing DV), have discharge other than dishonorable.	Marion	Polk
Homeless or at risk; RE								ARCHES: HOME Tenant Based Assistance Program	Housing placement, move-in costs, medium term rent assistance, and case management services.	20-25	Must have completed ARCHES Assessments and be identified as :RRH, homeless or at imminent risk (i.e. 72 hr. eviction notice or fleeing DV), <50% AMI, rural Marion County residents must be actively receiving supervision through Marion County Parole & Probation	Marion	
Homeless / at-risk	Homeless / at-risk	Homeless / at-risk						ARCHES: Cascade Housing Program	Housing placement, move-in costs, medium term rent assistance, and case management services.	45	Must have completed ARCHES Assessments and be identified as: High RRH, homeless or at imminent risk (i.e. 72 hour eviction or fleeing DV), individual or family; <80% AMI	Marion	
		Homeless / at-risk						ARCHES: Fresh Start	Housing placement, move-in costs, short term rent assistance, and case management services.	15	Referral from DHS Child Protective Services. For family reunification. <50% AMI.	Marion	
Day Shelter/Drop-In													
						11-18 yo		HOME Youth and Resource Center	Drop in center and resources; lunch, snacks, dinner; showers; clothing; toiletries; laundry; phone; referrals;	Mon.-Fri. 12:00-7pm	Youth ages 11 through 17 years, 18 if still in school	Salem	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
							Homeless/at risk	NWHS: HOST Resource and Engagement Center	Day shelter for TAY; meals, laundry, showers, clothing, phone and computer access; assess eligibility for HOST TLP (transitional shelter) program	M-F 9a-2p; case management by appointment M-F 2-4p	16-24 yr.	Salem	
Homeless	Homeless							NWHS: HOAP	Day shelter; SPDAT Assessment, case management, resource referral; outreach and advocacy ; peer support services; laundry, showers, lunch, clothing, social outings	Drop in hours: 9a-2pm capacity 55-60 (usually fills to capacity) 2-5pm reserved for complex case individuals; Women Only: Monday and Thursday 9-11a	25 yr. +; Homeless	Salem	
Homeless / at-risk	Homeless/ at-risk							ARCHES: Day Center	Mailboxes, sack lunches, haircut vouchers, bus passes, hygiene kits, community resource referral, housing assessments; Day sheltering, Coming soon: hot meals, telephone/internet access, showers/laundry.	50-70	Open to all homeless/ at-risk. Participants are asked to sign a Day Center agreement and mutual respect policy to utilize space.	Salem	
Overnight													
		Homeless						Family Promise	Emergency overnight beds for families; 19 host congregations in Marion and Polk Counties; transportation between church shelter and day center provided; sheltering for pets available	4 families (14 beds)	Family with minor children; dry/alcohol/drug free premise	Marion	Polk

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
Homeless								Marion County Parole and Probation: Transition Center Emergency Beds	emergency temporary boarder beds		Marion County supervised clients who are difficult to place in the community	Marion	
Homeless; M								UGM: Men's Shelter	Overnight Shelter	About 100 beds (plans for expansion)	Overnight guests must check in nightly, behavioral expectations (must be non-disruptive and not visibility intoxicated)	Salem	
						RHY		Taylor's House	Emergency overnight shelter for unaccompanied youth	10 beds	Runaway and homeless youth	Salem	
Homeless								Salvation Army: Lighthouse Shelter	Shelter; 3 meals a day, laundry facilities, showers	46 male beds, 38 female beds; once approved guests may stay up to 90 days	Intake between 1pm-3pm daily; Dry/alcohol and drug free; breathalyzer testing	Salem	
Homeless; F		Homeless; Female w/AM (boys <12yr)						UGM: Simonka Place	Overnight Shelter	About 53 beds for adult shelter guests and 15 children beds	Dry shelter; women and children (boys under 12 yrs. old)	Keizer	
Domestic Violence Shelters													
DV		DV						Sable House	Confidential shelter for women and children fleeing domestic violence	10 beds	Current safety need; call for assessment		Dallas

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
DV		DV						Center for Hope and Safety	Domestic Violence Shelter (non-disclosed location); emergency shelter beds for victims of domestic violence, sexual assault, stalking and human trafficking (individuals with and without children) in need of a confidential shelter; Shelter guests are provided with food, clothes, linens, and hygiene products while they stay with us. Shelter advocates also offer peer-counseling, advocacy, and referrals to other community resources	20 beds	No registered sex offenders; shelter screening by phone 24 hrs./day; ; must be sober at time of intake; confidentiality agreement; agreement not to use while in shelter; no time limit on shelter stay	Salem	
Warming/Cooling													
Homeless								ARCHES	Scattered site warming shelter; 32 degrees and below activation	roughly 130 beds; 7pm-7am	Open to adults seeking shelter; low barrier; crated pets OK	Salem	
Homeless								Silverton Sheltering Services	Single site warming center open November-October	Roughly 25 beds	open to individuals and families seeking shelter during winter months	Silverton	
Homeless		Homeless						Dallas: Polk County	Warming centers; Trigger: below freezing 3 days in a row; multiple church sites	roughly 25 beds each shelter	individuals and families; crated pets OK; Must be rural Polk County resident		Dallas; Central Area
Transitional Shelter													
							Homeless	HOST: Transitional Living Program	4 phase transitional housing program; shared housing model; 6-12 months of ongoing support and case management as needed after transition	14 participants; internal waitlist	18-24yrs; established case management with NWHS; application process	Salem	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								UGM New Life Fellowship Program	15-18 month transitional program (after 1 month candidacy period) ; counseling, group therapy, addiction recovery classes, education and career development	about 50 beds for men; 32 beds for women; usually a waitlist for both	Homeless individuals with an addiction; Religious program, requires mentor from church-home; clean and sober living; requires weekly counseling and regular chapel and church attendance	Salem	
Transitional Housing													
	F; 12-20 yo w/AM							Father Taffee Homes	Transitional housing		Pregnant or young mothers; 12-20yrs old	Marion	
			Homeless					Westcare: Home for Heroes	Transitional shelter; required to pay 30% of net monthly income towards rent; case management and life skills training	30 beds	Homeless Male Veterans; honorable or general discharge; 30 day sober (including marijuana); must have income source or are working toward developing an income source; must be employable; does not accept individuals with a diagnosis of SMI; does not accept individuals with violence, sex offence or arson convictions	Salem	
								Catholic Community Charities: Center Court Commons	Low Income Transitional housing for families (less than 24 months)	13 dorm style rooms; 2 year waiting lists	Rent ranges from $300-500/mo.; must have income 1.5x rent; drug and alcohol free; proven citizen;	Salem	
F; RE								Women of the Well: Grace House	Transitional housing for women without children transitioning from incarceration	9 beds	Women without children transitioning from incarceration	Salem	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
M								UGM Restoration House	Transitional Housing: 24 month program; with spiritual guidance, case management, professional development coaching	44 beds; typically waiting list in fall and winter months	Religious-based program; Dry/alcohol and drug free	Salem	
M; RE								UGM Grear Street Housing	Transitional Housing: 24 month program; affordable, Christian residence for men re-entering our community after recovery or incarceration.	17 beds; waitlist not typical	Religious-based program; men reentering the community after incarceration ; Dry/alcohol and drug free	Salem	
		Homeless or at risk						St. Francis	Temporary low-income housing for families; Individualized case management services; Life-skills supports and trainings in needed areas such as budgeting, savings, anger management, parenting, stress management, and employment skills	15-20 families (46 beds); internal waitlist	Dry/alcohol and drug free; families (adult(s) with child under age of 18) and pregnant women	Salem	
								St. Joseph's	Transitional housing for families	Serves 30-50 individuals; 12 rooms	Open case with DHS and receiving treatment/services from Marion County AD; Referral from DHS	Mt. Angel	
Treatment Housing													
						M;12-17 yo; RE		Connections 365: Compass	Transitional housing in Salem for youth coming from Correctional Facilities; support services; Behavioral Rehabilitation Services	6 beds	Referral; transitioning from Oregon State youth correctional facility; Males; 12-17 years old; behavioral rehabilitation services criteria; sex offenders on case by case basis	Marion	Polk

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
						F;14-17 yo; RE		Connections 365: Independent Girls Options	Independent Living Program in Salem	5 beds	Referral; Behavioral Rehabilitation Services criteria; females; 14-17 years old; transitioning from Oak Creek, other residential placements, or needing increased level of	Marion	Polk
						M;12-18 yo; RE		Connections 365: Project 180	short term, 7-90 day program in Salem for youth on probation in community placement who are at risk of revocation; diversion program to stabilize youth	5 beds	Male youth (12-18 years old) on probation; Behavioral Rehabilitation Services criteria	Marion	Polk
AD	AD							Marion County Transitional Treatment Recovery Community	intensive treatment program who have substance abuse challenges; healthy family atmosphere for children		DHS and Marion County referral	Marion	
RE								Marion County Parole and Probation: Subsidized Transitional Housing	Subsidized housing	Monthly average: 60-80	High to medium risk clients releasing into Marion County without proposed residence with felony conviction	Marion	
	F w/ AM							Her Place Transitional Housing	Transitional residential intensive in-patient and out-patient drug and alcohol treatment for women		Referred from Marion County Health Department, Parole/Probation/Behavioral Health;	Marion	
M; AD								Graham Oxford House	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	7 beds	Males; Any recovering alcoholic or drug addict can apply; application and interview process	Salem	
M;AD								Silverton Oxford House	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	9 beds	Males; Any recovering alcoholic or drug addict can apply; application and interview process	Salem	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
F;AD	AD F w/AM							Libby's Loft Oxford House	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	8 beds	Women and children; Any recovering alcoholic or drug addict can apply; application and interview process	Salem	
F;AD	AD F w/AM							Trinity Oxford House	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	9 beds	Women and children;	Salem	
M; AD								Legacy Oxford House	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	6 beds	Males; Any recovering alcoholic or drug addict can apply; application and interview process	Salem	
F; AD	AD F w/child							Marshall Haven Oxford House	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	9 beds	Women and Children; Any recovering alcoholic or drug addict can apply; application and interview process	Salem	
M;AD								Heritage Court Oxford House	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	6 beds	Males; Any recovering alcoholic or drug addict can apply; application and interview process	Salem	
M;AD								Royal Park Oxford House	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	8 beds	Males; Any recovering alcoholic or drug addict can apply; application and interview process	Salem	
F;AD	AD; Fw/AM							Athena Cove Oxford House	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	8 beds	Women and children; Any recovering alcoholic or drug addict can apply; application and interview process	Salem	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
M; AD								Santana Park Oxford House	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	6 beds	Males; Any recovering alcoholic or drug addict can apply; application and interview process	Salem	
M; AD								Wilson Park Oxford House	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	10 beds	Males; Any recovering alcoholic or drug addict can apply; application and interview process	Salem	
M; AD								Kenobi Oxford House	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	8 beds	Males; Any recovering alcoholic or drug addict can apply; application and interview process	Salem	
M; AD								Keizer Oxford House	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	8 beds	Males; Any recovering alcoholic or drug addict can apply; application and interview process	Keizer	
M; AD								Mellow Oxford House	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	8 beds	Males; Any recovering alcoholic or drug addict can apply; application and interview process	Salem	
F; AD	AD F w/AM							Casey Oxford House	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	7 beds	Women and children; Any recovering alcoholic or drug addict can apply; application and interview process	Salem	
F; AD	AD F w/AM							Oxford House Sheldon	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	6 beds	Women and children; Any recovering alcoholic or drug addict can apply; application and interview process	Salem	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
M;AD								Oxford House Breckenridge	Shared housing, alcohol and drug free; no time restriction on stay; must be and stay sober for duration of stay	10 beds	Males; Any recovering alcoholic or drug addict can apply; application and interview process	Salem	
F;AD; RE								Shelly's House	Transitional housing for female offenders in Salem; sober living; average length of stay is 6 months;	serves around 40 women annually	residents are assigned by supervising Parole/Probation Officer; can be referred by must "face serious risk of homelessness and substance abuse	Salem	
M;AD								Kingwood Oxford House	Shared housing, alcohol and drug free; no time restriction on stay;	9 beds	Males; Any recovering alcoholic or drug addict can apply; application		West Salem
AD;RE								River of Life House	Sober, faith-based transitional housing for men and women recently		Polk County; Adults; Reentry population; non-sex offender ;		Dallas
F;AD;RE								Titus 3	Sober transitional housing for women transitioning out of		Polk County; women; reentry; sober living		Dallas
Housing Placement/Vouchers/Subsidies													
Homeless; ID/DD								Shangri-La: PSH	Permanent Supportive Housing for individuals with DD who are homeless	Serves 20 households (3 families and 17 individuals); openings vary (maybe 1-2 each year)	Homeless; documented developmental disability; Have no or limited income; placements off of Coordinated Entry List	Marion	Polk
							18-20 yo	Independent Living Housing Subsidy	Rental subsidy	**on hiatus**	Through DHS; must show sustainability; foster care exit; 18-20 yo	Marion	Polk
		CH						Family Promise: PSH	Permanent Supportive Housing: Rental Assistance for chronically homeless families with minor children; case management	7 households (from Coordinated Entry list)	Chronically homeless with children; dry/alcohol and drug free	Marion	Polk

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
			Homeless / at-risk					ARCHES: Oregon Health Authority Veteran Rental Assistance Program	Housing placement, move-in costs, long-term rent assistance with option to graduate into section 8 voucher, and case management/peer support services.	45	Must have completed ARCHES Assessments and be identified as: Having severe and persistent mental illness, <80% AMI, homeless or proof of imminent risk of homelessness (i.e. 72 hr. eviction or fleeing DV), discharge other than dishonorable.	Marion	Polk
LI	LI	LI						Marion County Housing Authority: Housing Choice Vouchers	Housing vouchers	1,182 vouchers-capacity is below # of vouchers available; wait list is 2 yrs. out	Income guidelines; at least one household member is a US citizen, no registered sex offenders, no drug manufacturing charges; Preference given to those who work/live in Marion County, individuals who fall under homelessness categories 1 and 4, and to Marion County Service Recipients	Marion	
							MI; 17-25 yrs.	Marion County: Youth Rental Assistance Program	Permanent Housing: Case management, rental subsidy and peer support	15	17-25 yrs.; mental health assessment within the last year	Marion	
MI								Marion County: Rental Assistance Program	Permanent Housing: Case management, rental subsidy and peer support	30	18yrs+; Mental health diagnosis	Marion	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
LI	LI	LI						Salem Housing Authority: Housing Choice Vouchers	Housing Vouchers		income guidelines; at least one household member is a US citizen, no registered sex offenders, no drug manufacturing charges; Preference given to those who work/live in Marion County, individuals who fall under homelessness categories 1 and 4, and to Marion County Service Recipients	Salem-Keizer	
					CH			Salem Housing Authority: Housing Rental Assistance Program	Permanent Supportive Housing for chronically homeless; 1 year program; HCV upon competition	goal of 100 housed within first year; capacity limited by private landlord participation	Assessed into PSH through Coordinated Entry; chronically homeless, VAT of 25+.; no registered sex offenders	Salem-Keizer	
Marion County Housing Authority													
					LI				Senior Housing	138 units	Low income Marion County Resident	Marion	
		LI							Family Housing	81 units	Low income Marion County	Marion	
LI	LI	LI							Farm Labor Housing	52 Units	Farm Laborer, Low income Marion	Marion	
Salem Housing Authority													
LI	LI	LI							Various sites: Low Income Affordable Housing	about 245 units; average of 1-3 year waitlist; waitlist closed	Salem/Keizer resident; low income (guidelines vary by site); at least one household member is a US citizen, no registered sex offenders, no drug manufacturing charges	Salem	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
LI; DD	LI; DD	LI; DD							AD Units (1-2 bedrooms)	48 units; wait time between 1-5 years	Section 18 disability; low-income; income guidelines	Salem	
				LI; 62 yrs. +					Senior Housing	about 186 units	all applicants must be 62 yrs. +; income guidelines;	Salem	
West Valley Housing Authority													
LI; DD	LI; DD	LI; DD		LI; 62 yrs. +					Senior Housing/ Housing for those with disabilities	about 350 units	Polk County residents 62 yrs. + or disabled; income guidelines		Polk
LI	LI	LI							Low income multifamily housing	about 22 units	Polk County residents; income guidelines		Polk
LI	LI	LI							Low income single family housing	5 units	Polk County residents; income guidelines		Polk

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Health Services/Resources

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
Hospitals and Medical Clinics													
								Santiam Hospital: Aumsville Medical Clinic	Family medicine	By appointment M-F 8:30am-5pm	WVCH CCO partner	Aumsville	
								Legacy Medical Group-Keizer	Family Medicine	By appointment M-F 8am-5pm	WVCH CCO partner	Keizer	
								Salem Health: Keizer Clinic	medical clinic	M 8am-5pm; Tue 7:30am-5pm; Wed 8am-8pm; Th 8am-5pm; F 8am-4pm; by appointment	WVCH CCO partner	Keizer	
								Salem Clinic P.C.: Inland Shores Keizer	medical, urgent care	By appointment: M-F 7:15am-7pm; Sa-Sun 10am-5pm; Urgent care: M-F 10am-7pm; Sa-Sun 10am-5pm	WVCH CCO partner organization	Keizer	
								Legacy Medical Group-Mt. Angel	Family Medicine	By appointment M-F 8am-5pm	WVCH CCO partner	Mt. Angel	
								Salem Health: Salem Hospital	Urgent Care; Emergency Care; Primary Care; Tertiary; Psychiatric; Laboratory; Rehabilitation		WVCH CCO partner; Does not discriminate on ability to pay; *See Salem Health Charity Care*	Salem	

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
MI								Oregon Health Authority: Oregon State Hospital	adult psychiatric hospital-level treatment; 24 hour onsite nursing and psychiatric care		Civil commitment, voluntary by guardian, guilty except for insanity, and aid/assist commitment	Salem	
								Salem Health: Salem Clinic	medical clinic	M-F 8-5pm by appointment	WVCH CCO partner	Salem	
								Salem Free Clinics: Main Broadway Clinic	Acute problems, medications, cardia, chiropractic, diabetes, dietary, GYN, mental health, neurology, orthopedic, podiatry	By appointment; schedule varies	Patients without health insurance	Salem	
								Veteran's Affairs Outpatient Clinic	Primary care, mental health services, physical therapy, labs etc. No emergency care offered	M-F 8am-4:30pm	Current military members and veterans	Salem	
								Salem Clinic P.C: Salem Clinic Main	medical, lab, imaging, urgent care	By appointment: M-F 7am-7pm; Sa-Sun 10am-5pm; Urgent care/same day: M-F 10am-7pm; Sa-Sun 10am-5pm	WVCH CCO partner organization	Salem	

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Salem Clinic P.C.: Salem Clinic South	medical	By appointment; M 7am-7pm; Tue 10am-5-m; W 10am-7pm; Th-F 10am-5pm	WVCH CCO partner organization	Salem	
								Salem Clinic P.C.: Primary Health Care Clinic	primary care	By appointment: M-F 8:30am-5pm	WVCH CCO partner organization	Salem	
								Salem Clinic P.C.: Salem Clinic Union Street	medical	By appointment: M-F 8am-5pm	WVCH CCO partner organization	Salem	
								Lancaster Family Health Center	comprehensive family medicine	By appointment: M-Th 7:30m-7pm; F 7:30am-5pm; Sat 8am-5pm	WVCH CCO partner organization; accepts Medicare and Medicaid	Salem	
								Lancaster Family Health Center at Beverly	Same day access for established clients for acute medical issues	M-F 7:30am-5pm	WVCH CCO partner organization; Must be established patient at Lancaster Family Health Center	Salem	
								Silverton Legacy Medical Center	Primary care; Emergency care; Lab service; Specialized Care		WVCH CCO partner; Does not discriminate on ability to pay; *See Legacy Medical Financial*	Silverton	
								Legacy Medical Group-Silverton	Family Medicine	By appointment M-F 8:30am-5pm	WVCH CCO partner	Silverton	

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Santiam Hospital	Primary care; Emergency care; Hospital care; Wellness Services; Specialized Care		WVCH CCO partner; Does not discriminate on ability to pay; *See Santiam Hospital Charity Care*	Stayton	
								Santiam Hospital: Sublimity Medical Clinic	Family medicine	By appointment M-F 8:30am-5pm	WVCH CCO partner	Sublimity	
								Salud Medical Center	Medical	By appointment: M-Th 7:30am-7pm; F 7:30am-5pm; Sat 8am-5pm	WVCH CCO partner organization; accepts Medicare and Medicaid	Woodburn	
								Salem Health Woodburn Clinic	medical clinic	M-F 8am-8pm; by appointment	WVCH CCO partner	Woodburn	
								Legacy Medical Group-Woodburn	Family Medicine and geriatrics *English and Spanish	By appointment M: 8am-7pm; Tue-F 8am-5pm	WVCH CCO partner	Woodburn	
								Legacy Medical Group-Woodburn Health Center	Family medicine; internal medicine	By appointment	WVCH CCO partner	Woodburn	
								Legacy Urgent Care: Woodburn	Urgent care	M-F 11am-7pm; Sat 10am-4pm	WVCH CCO partner	Woodburn	
								West Valley Hospital	Urgent Care; Emergency Care; Primary Care; Tertiary; Psychiatric; Laboratory; Rehabilitation		WVCH CCO partner; Does not discriminate on ability to pay; *See Salem Health Charity Care*		Dallas

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Salem Health: Dallas Clinic	medical clinic	M-W 8am-6:30pm; Th 7:30am-6pm; F 8-4:20pm; by appointment	WVCH CCO partner		Dallas
								Polk Community Free Clinic	Free medical clinic	M-F 9am-12pm; 1st and 4th Saturdays	uninsured/underinsured		Dallas
								NWHS: Total Health Community Clinic	Community wide medical care services on sliding fee scale; Comprehensive medical services; prenatal care, immunizations, women's health, case management, onsite lab services, STI screening, Preventative screenings	M-F 8:15am-5:00pm	Accepts Medicare, Oregon Health Plan, uninsured and most commercial insurance plans; self-referral		Independence
								Central Health & Wellness Center	Full medical and dental services, mental and behavioral health	M-F 8am-5pm	All children; no denial based on ability to pay		Monmouth
								Salem Health: Monmouth Clinic	medical clinic	M 7:30am-6pm; T-W 8am-6:30pm; Th-F 8am-4:30pm; by appointment	WVCH CCO partner		Monmouth

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								NWHS: West Salem Clinic	Community wide medical care services on sliding fee scale; Comprehensive medical services; prenatal care, immunizations, women's health, case management, onsite lab services, STI screening, Preventative screenings	M-F 7am-6:30pm; Sat: 8:15am-5:00pm	Accepts Medicare, Oregon Health Plan, uninsured and most commercial insurance plans; self-referral		West Salem
								NWHS: Quick Care Clinic	Acute medical care	M-F 7:30am-4:30pm; 7 exam rooms; same day appointments	Accepts Medicare, Oregon Health Plan, uninsured and most commercial insurance plans; self-referral		West Salem
Mental/Behavioral Health and Addiction Services													
								Psychiatric Crisis Center	Crisis intervention services; telephone triage; support; and referral; service authorization (regional inpatient hospitalization, crisis respite, basic need supports etc.); referrals; medication evaluations	Walk-in services 24/7	Open to all	Marion	Polk
								Psychiatric Crisis Center: Precommitment Services	investigate Notification of Mental Illness (Civil Commitment) petitions and make reports and recommendations to the Circuit Court		Referred cases	Marion	Polk

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Behavioral Care Network: Referral Line	Mental Health, Alcohol and Drug Treatment service referrals for OHP members of WVH	M-F 8am-5pm	OHP WVCH member	Marion	Polk
		AD; F w/AM						WVP MOMS Program	Substance abuse program; mentor; case management; basic needs for babies	Call for availability	pregnant women at risk of substance abuse	Marion	Polk
RE								Marion County: Mental Health Services	case management/supervision strategy; psychiatric evaluations; assessments; diagnoses; treatment referrals; transition planning; prescriptions	Monthly average: approx. 35	Marion County clients transitioning from incarceration; currently serving probation, parole or post-prison supervision sentences	Marion	
		Adolescent						Marion County Alcohol and Drug Treatment Services: Adolescent Treatment	Assessments, intensive outpatient services, outpatient treatment, Star Court Treatment service, referrals for mental health services, collaborative with Juvenile Justice Program, court advocacy programs	Call for availability	Serves Marion County; adolescent	Marion	
								Marion County: Medication Assisted Treatment	Outpatient medically monitored suboxone or methadone; medically monitored withdrawal; counseling; referrals	Call for appointment availability	18 yrs.+; priority given to pregnant women who are currently addicted to opiates; screening and MAT assessment; history of at least 2 prior	Marion	
		AD						Fostering Hope Initiative Woodmansee Community	Intensive wrap-around services	Call for appointment availability	referral from DHS; families with children with addiction issues	Marion	

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
		0-18yo						Marion County Children's Behavioral Health: Outpatient Services	full range of outpatient services; counseling; assessments; medication management	Call for appointment availability	Services for youth (ages 0-18) and families; Medicaid eligible	Marion	
MI								Marion County Mental Health: Assertive Community Treatment (ACT)	Mental health treatment and support services	Call for availability	Diagnosed with serious mental illness, functional impairment, high service need of at least 2 hrs./wk., high use of acute psychiatric emergency services	Marion	
MI								Marion County Mental Health: Community Integrative Initiative (CII)	Assistance with stepping down from restrictive levels of mental health care	Call for availability	OSH discharge, acute care wait list, licensed care step down; at high-risk of needing higher level of care	Marion	
MI								Marion County Mental Health: Adult Intensive Care Coordination	Mental health care coordination	Call for availability	Serious mental health condition, does not meet CII requirements, impacted by drugs/alcohol issues	Marion	
MI								Marion County Mental Health: Home and Community Based Services	Mental health Behavioral Habilitation and Psychological Rehabilitation	Call for availability	Mental health condition, enrolled in CII or ACT, Medicaid, require at least 7 hrs./week in 2+ ADL areas	Marion	
MI								Marion County Mental Health: Residential Services	Mental health; coordination and oversight	Call for availability	Serious mental health condition, assessment indicating need for residential referral	Marion	
		0-17 yrs.						Marion County Youth & Family Crisis Services	No cost crisis screenings; phone triage; case management; peer support; counseling	M-F 7:30am-10pm; Sat & Sun 11am-10pm	Children and youth aged 0-17	Marion	
								Marion County: Community Crisis Outreach Teams	student threat assessment and suicide risk assessment		Crisis situation	Marion	

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
		12yo+; MI					16-25 yo; MI	Marion County: Early Assessment and Support Alliance	Early intervention program; psycho education and support	Call for availability	12-25 yrs. old; first experience with psychosis within last 12 months; intake required	Marion	
		12yo+; MI					16-25 yo; MI	Marion County: Transitional Aged Youth General Outpatient Services	general outpatient mental health services	Call for availability	children ages 12-25 and their families	Marion	
							16-25 yo; MI	Marion County: Mission Transition	Outpatient program developing skills focused on transitioning into adulthood	Call for availability	current mental health assessment and ISSP identifying transition related needs and goals	Marion	
MI		MI						Clear Paths Inc.	Outpatient Alcohol and drug services: Adult & Adolescent treatment; Group/Individual/Family/Couple therapy; Alcohol & Drug testing; Alcohol & Drug evaluation; Crisis Intervention; Employer Consultation; Liaison Services/Referral services	Call for appointment availability	BCN provider; OHP; Adults and children; intake packet required	Keizer	
AD		AD						Renaissance Recovery Resources Inc.	DUII and outpatient substance abuse services; counseling; suboxone medication assisted treatment; youth and family counseling services	Call for appointment availability	BCN provider; accepts OHP; Adults and children	Keizer	

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
MI		MI; 9yo+						The Oasis Center for Counseling & Wellness	Mental health provider	Call for appointment availability	BCN provider; Adults, families and children 9 and older; accepts OHP	Keizer	
MI								Marion County Mental Health: Adult Mental Health	Information and referral; assessments; bilingual case management; assistance with finding housing and medication management	By appointment	Serves Marion County; SPMI; 18 yrs.+	Salem; Woodburn	
		AD; F w/AM						Her Place Pregnant Women and Women with Children	day treatment with structured housing	Call for availability	Women with children, pregnant women; addiction	Salem	
AD								Marion County Alcohol and Drug Treatment Services: Adult Treatment	Assessment, outpatient services, intensive outpatient serves, DUII services, mentor serves, mental health referrals, shuttle services, counseling, court advocacy	Call for availability	Serves Marion County; Adult 18yrs+ ; criteria variable based on service/program	Salem; Woodburn	
		13 yrs.+				13 yrs.+		Bridgeway Recovery Services: Adolescent Outpatient	Relationship based counseling, multimedia and activity-based group interaction, life skills development, and social engagement; family and multifamily group sessions; partnership with Boys and Girls Club	Call for appointment availability	Medicaid insurances; BCN adolescents 13 yrs. +	Salem	
MI		MI						Options Counseling & Family Services	Behavioral health services	Call for appointment availability	BCN provider; Adults, families and children; OHP and private pay; Serves Marion and Polk	Salem; Woodburn	

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
MI		MI; 9yo+						Connections 365	Mental health services; medication prescriber for children	Call for appointment availability	BCN provider; Adults, families and children over 9; serves Marion and Polk Counties; OHP	Salem	
MI		MI						Catholic Community Services Community Counseling Center	Mental health services; medication prescriber	Call for appointment availability	BCN provider; Adults, families and children; Accepts OHP; Serves Marion and Polk Counties	Salem	
MI		MI						New Perspectives	Mental health provider; medication prescriber	Call for appointment availability	BCN provider; Adults, families and children; Accepts OHP	Salem	
MI		MI						Valley Mental Health	Mental health provider; medication prescriber	Call for appointment availability	BCN provider; Adults, families and children; Accepts OHP; Serves Marion and Polk Counties	Salem	
		MI						Liberty House	Free assessment, counseling and support for children and families facing concerns of abuse, neglect, trauma or grief	Call for appointment availability	BCN provider; children and youth 0-18 yrs.;	Salem	
MI		MI						Inter-Cultural Center for Psychology	Mental health provider	Call for appointment availability	BCN provider; Adults, families and children; accepts OHP	Salem	
MI		MI; 12 yo+						VIDA Integrative Medicine and Mental Health	Mental health provider; medication prescriber	Call for appointment availability	BCN provider; Adults, family and children 12 and older; accepts OHP	Salem	
MI		MI; 10 yo+						Willamette Family Medical Center	Mental health provider	Call for appointment availability	BCN provider; Adults, families and children 10 and over; accepts OHP	Salem	
MI		MI						Salem Free Clinics: Main Broadway Clinic	counseling	By appointment only; W and Th 9am-4pm	uninsured	Salem	

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
AD								Bridgeway Recovery Services: Residential	**Medical detoxification:** 5-7 day program, detox from alcohol, opiate, methamphetamine, and prescription medication **Substance Abuse:** 60-90 days, includes individual, group and family counseling, recreational activities, access to off-site meetings and self-development courses **Problem Gambling:** 6-8 wks., peer support, individual, group and family counseling	8 clients per residential program	Screening for medically monitored detoxification conducted 24/7 by phone (503) 399-5597; Medicaid insurances	Salem	

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Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
AD								Bridgeway Recovery Services: Outpatient	**Substance abuse:** addiction recovery skills, community supports, initial assessment and plan of care, 1-5 meetings a week for therapy and counseling (individual, group or family). **DUII:** 90 day program, DUII education groups, 1-5 classes weekly and random urine screenings Mental Health: treatment for depression, anxiety-occurring, trauma induced, PTSD, Bipolar Disorder, Schizophrenia, ADHD- initial assessment and treatment plan, nutritional assessment **Medical Services-** Coordination of Care: Certified Patient Centered Primary Care Home-coordination with primary physician or provision of comprehensive medical care if no primary physician	Call for availability	DUII Program: referral from ADES ; Medicaid insurances	Salem	

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Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
AD; 18yo+								Bridgeway Recovery Services: Corrections	Rehabilitation services and treatment provider for **Marion County Drug Cou**rt and a support for **Marion County Mental Health Court:** initial evaluation, treatment plan; intermittent drug testing **Drug Court:** treatment for individuals with drug-related felonies who are assigned by Marion County Adult Drug Court Program **Marion County Community and re-entry Initiatives**: Substance abuse program designed for corrections involved clients		Criminal behavior and mental health symptoms; involvement in Marion County justice system; Drug Court: assigned by Marion County Adult Drug Court; Medicaid insurances	Salem	
AD; 18yo+		AD; 14 yo+						Center for Addiction and Counseling Services	Alcohol and drug assessments; outpatient substance abuse treatment; DUII Rehabilitation; mental health assessments; mental health counseling	Call for appointment availability	BCN provider; accepts OHP; Adults and children 14 and older	Salem	

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
AD								Willamette Valley Treatment Center	Addiction outpatient treatment clinic; suboxone and methadone medically assisted treatment	Call for appointment availability	BCN provider; accepts OHP; Adults 18+	Salem	
AD		AD						Odyssey Complete	DUII and outpatient substance abuse services; counseling; suboxone medication assisted treatment; youth and family counseling services	Call for appointment availability	BCN provider; accepts OHP; Adults and children	Salem	
AD		AD; 13 yo+						Creekside Counseling	Outpatient drug and alcohol treatment center; DUII services; counseling	Call for appointment availability	BCN provider; accepts OHP; Adults and children 13 and older	Salem	
MI								Shangri La: Outpatient Mental Health	Outpatient mental health services; assessment; treatment planning; counseling; skill building; case management; peer support; prescription services	Call for appointment availability	Serves Marion and Polk Counties; referral from primary care provider, BCN provider; accepts OHP; Adults; Serves Marion and Polk Counties	Salem	
AD		AD; 14 yo+						Amazing Treatment	Adolescent addiction treatment; adult addiction treatment; outpatient counseling; Suboxone medication assisted treatment	Call for appointment availability	BCN Provider; accepts OHP; Adults and children 14 and older	Salem	

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
AD								Recovery Outreach Community Center	peer support and validation to those in mental health recovery, including addiction and trauma; drop in center in NE Salem with variety of meetings 7 days a week and regular events; supportive relationships; facilitates meetings throughout Rural Marion and Polk County	M-Th 8am-7pm; F & Sat 10am-9pm; Sun 12pm-7pm	Those with mental health and/or addiction challenges	Salem	
MI		MI; 6yo+						Crossing Bridges Counseling Center	Mental health provider	Call for appointment availability	BCN provider; Adults, families and children 6 and older; accepts OHP	Stayton	
MI								Marion County: Latino Outreach Program	problem solve barriers to accessing mental health resources for children and young adults; community outreach to Latino population in rural areas; in home skills		Latino community in rural Marion County	Woodburn	
MI		MI; 3yo+						Capstone Counseling	Mental health provider	Call for appointment availability	BCN provider; Adults, families and children over 3; accepts OHP	Woodburn	

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
		AD; 11-18 yo						Marion County: Adolescent Alcohol and Drug Prevention and Early Intervention Offering	Skills classes at middle school and high school sites on substance abuse, dating violence, and problem gambling prevention topics; available in English and Spanish; Free alcohol and drug family workshops for families with middle school aged youth	Call for availability	11-18 yrs. old	Woodburn	
								Polk County Crisis Services Hotline	24/7 crisis response by phone or in-person		Crisis services available to any individual in need, regardless of		Polk
								Polk County Drug Treatment	Outpatient treatment services for those in Polk County	Call for availability	Must have OHP and referral from higher level care		Polk
								Polk County Behavioral Health & Addiction Services	Adult and child outpatient therapy, wrap around and crisis services; Dallas , Monmouth, West Salem	Call for availability	OHP enrollees, sliding fee scale		Polk
								Polk County Adult Behavioral Health Services: Adult Outpatient Services	Assessments, outpatient counseling, and referrals for adults experiencing short or long-term mental health, substance use and/or problem gambling; DUII program	Call for availability	OHP enrollees, sliding fee scale		Polk
MI		MI						Polk County Enhanced Care Outreach Services	comprehensive mental health treatment for people with chronic and severe mental illness	Call for availability	Polk County; meet Senior and People with Disability's eligibility; SPMI; demonstrated need for intensive medical and psychiatric		Polk

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Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
MI								Polk County Adult Behavioral Health Services: Assertive Community Treatment	evidence-based treatment model for highest tier intensive services; wraparound services	Call for availability	Adults with SMI who are most at risk of state hospital admission or who are stepping down from a psychiatric hospitalization		Polk
MI								Polk County Adult Behavioral Health Services: Adult Intensive Services Team	Provides a range of community support services to individuals with a serious mental illness	Call for availability	Adults with SMI; referral from Adult Behavioral Health Services Team		Polk
		MI; 0-18yo					18-21 yo	Polk County Youth and Family Outpatient Services	assessment, diagnosis, and treatment of mental health and/or substance abuse disorders for youth	Call for availability	Youth ages 0-21; OHP members		Polk
		MI; 0-18yo					18-21 yo	Polk County Youth and Family Outpatient Services: New Solutions and Wrap Program	Intensive wrap-around services for those patients who exceed standard outpatient behavioral health services	Call for availability	Youth ages 0-21; OHP members with WVCH insurance		Polk
		MI; 0-18yo					18-21 yo	Polk County Youth and Family Outpatient Services: Early Assessment and Support Alliance	Wellness focused prevention program; outreach and support services; education and planning	Call for availability	Individuals ages 0-25 and their families; experiencing psychosis for the first time; screening required		Polk

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
						14 yo+		Polk County: School Based Mental Health	Staff provide individual emotional support, group and individual skill building, crisis support, parent conflict resolution, and youth and parent support groups	Call for availability	Staff in Central, Dallas and Perrydale School Districts; minors 14 years of age and older can initiative services without parental consent		Polk
MI		MI						Polk County: Psychiatric Medication Services	Specialty care for individuals; on-going medication management	Call for availability	Individuals referred by Polk County Behavioral Health therapist		Polk
MI		MI						Polk County: Walk-in Clinic	Free crisis counselors; assessments, crisis stabilization, intervention planning, help finding mental health provider, and information about non-crisis community services	M-F 8am-4pm	Free to everyone		Polk
		MI; Youth 12+						NWHS: West Salem Mental Health Clinic	Individual, family and group counseling; Assessment and diagnosis; Psychiatric evaluations; Substance abuse assessment and referral Medication management; case management; treatment plans (3-6 months)	M-F 7am-6:30pm; Sat: 8:15am-5:00pm	Established NWHS Clinic patients		West Salem
Dental Services													
								UGM Simonka House	Free dental care	call for appointment	UGM client	Keizer	

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Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								North West Medical Teams Dental Van	Urgent Care Van for Adults and Children	Coordinated by Peace Lutheran Church	Uninsured; underinsured	Salem	
								Assistance League of Salem	Dental services	call for appointment	Children	Salem	
								Capitol Dental	dental services	call for appointment	OHP Covered	Salem	
								Dental Urgent Care Center	dental services	call for appointment	OHP Covered	Salem	
		LI; Grades 1-12th						Boys & Girls Club	Screenings, cleanings, fluoride, x-rays, filings, extractions, oral health education	call for appointment	Free to children uninsured, low income, and not qualified for OHP	Salem	
								Lancaster Family Health Center	Dental	By appointment; M-F 7:30am-5pm	WVCH CCO partner organization; accepts Medicare/Medicaid; adults and children	Salem	
								Salem Free Clinic	Extractions only	call for appointment	Adults under 65 and teens, without insurance only	Salem	
								Salud Medical Center	Dental	By appointment; M-F 7:30am-5pm	WVCH CCO partner organization; accepts Medicare/Medicaid; adults and children	Woodburn	
								Grand Ronde Tribal Clinic	Dental Treatment	call for appointment	connected to Grand Ronde Tribe		Grand Ronde
								Dallas Free Clinic	free dental care; extractions only	appointment only; 2nd weekend of month;	insurance not needed		Dallas

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								NWHS: West Salem Dental Clinic	Dental screening, preventative care, fillings, extractions, crowns, bridges, referrals	hours vary; by appointment only	accepts all insurances; self-referral; sliding fee scale	West Salem	
Vision													
								Salvation Army	Vouchers for eye care	T/Th 8am-5pm	open to all in need throughout Marion and Polk Counties	Salem	
								St. Vincent De Paul	Prescription glasses assistance	Call for availability		Salem	
								Dallas Lions Club	Eye care	1st Th of the month; 11:30-12:30PM	subject to availability of funds		Dallas
								Central Lions Club	Vision assistance; eye exams and glasses	M 12-1pm;subject to availability of funds	subject to availability of funds		Independence
Access: CCO/Insurance													
LI		LI						Oregon Health Plan (OHP)	Medicaid administered by Oregon Health Authority		Must nee income guidelines (based on Modified Adjusted Gross Income	Marion	Polk
Dis		Dis		65yrs+				Medicare	Federal Health Insurance		people age 65 and older. Certain people younger than age 65 can qualify for Medicare, including those who receive Social Security Disability Income and those who	Marion	Polk
		LI						Children's Health Insurance Program (CHIP)	Insurance coverage for children		Low income children	Marion	Polk

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Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Cover Oregon	Oregon's state based marketplace place where Oregonian individuals and families will be directed to Healthcare.gov to shop for health insurance and financial assistance for plans or to the Oregon Health authority to enroll into public programs such as the Oregon Health Plan or Healthy Kids		Any Oregonian	Marion	Polk
								Willamette Valley Community Health	Coordinated Care Organization for Marion and Polk Counties; Community partners: ATRIO Health Plans, Capitol Dental Care, Marion County, Polk County, Mid-Valley Behavioral Care Network, WVP Health Authority, Northwest Human Services, Salem Clinic, P.C., Salem Health, Santiam Memorial, Silverton Health, West Valley Hospital, and Yakima Valley Farm Workers		Serves OHP patients	Marion	Polk

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Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								WVP Health Authority	Mission: preserve and promote the wise use of health resources in Marion and Polk Counties, enhance the ability of physicians to act as patient's advocates, and assure a sound and ethical business environment that promotes flexibility and the pursuit of appropriate		approximately 530 members practicing primary and specialty care serving Salem, Santiam, Silverton, and West Valley hospitals. The WVP Health Authority contracts with more than 10 insurance carriers and includes commercial, Medicare, Oregon Health Plan, and Employee Benefit Trust	Marion	Polk
Blind; Disabled		Blind; Disabled		65yrs+				Medicaid: Oregon Supplemental Income Program Medical (OSIPM)	Administered by Department of Human Services; benefits equal to OHA Modified Adjusted Gross Income Medicaid; care can include in-home and community-based settings		Consumers who are 65 yrs.+; legally blind or those who have a disability; state guidelines for care needs (qualify based on Activities of Daily Living (ADL) and Instrumental ADL (IADL) needs	Marion	Polk

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
Medicare Recipient								Department of Human Services: Medicare Savings Program	Needs based program; Qualified Medicare Beneficiaries-Basic: Covers Medicare part B premium, deductible, and co-insurance; will cover co-pay of services covered by Medicare; Specified Low-Income Medicare Beneficiaries: Pays for Medicare Part B premium		Must be on Medicare; Monthly income limits (100-135% FPL); Must have Medicare part A	Marion	Polk
Medicare Recipient				Medicare Recipient				Medicare Counseling (SHIBA)	Trained volunteers help those who are Medicare eligible learn about their insurance options; no cost	appointment only	Medicare eligible	Marion	Polk
Medicare				Medicare Recipient				Low-Income Subsidy-Part D	Drug plan subsidy		For those who do not qualify for Medicare Savings Program; income/resource requirements	Marion	Polk
		LI						Family Health Insurance Assistance Program	Assistance with paying monthly premiums		Application process; income guidelines; will not pay office	Marion	Polk

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Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
LI		LI						Salem Hospital: Charity Care	For emergency and other appropriate services at Salem Health free care and financial assistance/charity care is available to eligible patients on a sliding fee scale basis, with discounts ranging from 65% to 100%. Services not covered are cosmetic and/or elective procedures that are not medically necessary		Criteria considered in determining eligibility include, but are not limited to: -The household's* gross income. -Household's assets other than primary residence - Family size -The family's monthly out of pocket expenses for medical supplies and services. -Eligibility may be contingent upon patient cooperation with the application process.	Salem	
LI		LI						Santiam Hospital: Financial Assistance	Charity care available for LI patients meeting eligibility requirements;		family income < 200% FPL (eligible for full amount); family income < 300% (eligible for	Stayton	
LI		LI						Legacy Health Silverton: Financial Assistance	uninsured discount; the cost for services that are medically necessary may be reduced when you have used up all other financial assets including: Insurance, Third-party liability, Government aid, Community firms and Personal assets		household income < 400% FPL	Silverton	
Prescriptions													
								Oregon Prescription Drug Program	Save up to 80% on generic prescription drugs		No age or income limits; open to all Oregonians	Marion	Polk

Population Served								Program/Organization	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
LI		LI						MedAssist	access to free prescription medications		Marion or Polk County resident; established patient of physician; do not qualify for Medicaid or Medicare; income < 200% FPL	Marion	Polk
				LI				Oregon Senior Prescription Drug Assistance Program	Financial assistance for prescription drug costs		Seniors; income guidelines	Marion	Polk

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Criminal Justice Resources/Services

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
Law and Code Enforcement													
								Marion County Sherriff's Department: Enforcement Division	criminal arrests; motor vehicle accident investigations; community policing; traffic safety		Marion County	Marion	
								Marion County: Code Enforcement	Responds to complaints of possible violation of various		Unincorporated Marion County	Marion	
								Keizer Police Department: Patrol Unit	Law enforcement; Patrol, K-9, Community Reponses, Reserve		Keizer	Keizer	
								Keizer Police Department: Criminal Investigation Division	Investigative services; Assist in Marion County Homicide and Assault Response Team (HART),		Keizer	Keizer	
								Salem Police Department: Patrol	Primary law enforcement; Downtown enforcement team;		Salem	Salem	
								Salem Police Department: Investigations	Felony crimes; gang-related incidents; drug investigations;		Salem	Salem	
								Salem Police Department: Domestic Violence Response Team	Patrol division: Crisis intervention to immediately serve DV victims on scene; safety plans; information; emotional support	15+ DV Offices; 2 victim advocates; 24 hour on scene intervention	Victims of DV and/or sexual violence and stalking in Salem	Salem	
								Polk County Sherriff's Department: Patrol Division	Law enforcement		Polk County		Polk
								Independence Police Department	Law enforcement; Patrol		Independence	Independence	
								Monmouth Police Department	Law enforcement; patrol; crime prevention; investigations		Monmouth	Monmouth	
Court													
								Marion County Justice Court	Minor traffic offenses, fish and game offences, small civil claims, and cases relating to violations of county ordinances			Marion	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Keizer Municipal Court	administers the judicial system for the City of Keizer. The Court handles traffic infractions and City code violations resulting from the enforcement by the Keizer Police Department			Keizer	
								Salem Municipal Court	Parking tickets Traffic tickets Driving under the influence of intoxicants Use of alcohol in public Trespass Vagrancy			Salem	
								Polk County Circuit Court	Family Law, Criminal (violation, misdemeanor, and felony); Civil (statues and case laws)		Polk County		Polk
								Monmouth Municipal Court	Violations, misdemeanors, and				Monmouth
Institutions and Corrections													
M								Oregon State Corrections Institution	medium security facility located in Salem	880 beds/ approx. 500 beds for transitional release	Male adults serving felony convictions from all counties in	Marion	Polk
								Oregon State Penitentiary	Maximum security; special housing units for multi-custody inmates; disciplinary segregation; offenders with psychiatric problems; and inmates sentenced to death; located in Salem	inmate population between 1900 and 2100	Adults	Marion	Polk
M								Mill Creek Correctional Institution	minimum security facility in Salem	approx. 290 beds	Adult male offenders	Marion	Polk

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Santiam Correctional Institution	minimum security facility in Salem; places inmates in a full	approx. 400-beds	pre-release inmates	Marion	Polk
								Oregon Youth Authority	oversees community services for youth placed in OYA's custody; provides parole and probation services in all 36 counties in Oregon; provides both staff-secure and transitional placements for youth who cannot remain in their own homes based on their risk to reoffend and specific individual needs		Justice system involved youth	Marion	Polk
								Marion County Sherriff's Department: Domestic Violence Unit	Supervision and assessment of risk	supervises approx. 560 clients; 6 person team	Marion County clients on parole/post-prison supervision or	Marion	
								Marion County Sherriff's Department: Sex Offender Unit	Supervision and assessment of risk	supervises approx. 350 high and medium risk and approx. 200 low risk offenders; team of 7	Marion County sex offender clients on parole/post-prison supervision or probation	Marion	
								Marion County Sherriff's Department: General Supervision Unit	Supervision and assessment of risk	supervises approx. 700 clients; team of 11	Marion County clients on parole/post prison supervision and	Marion	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Marion County Sherriff's Department: Special Services Unit	Evidence-based supervision strategies for highest risk clients; maximizes diversion resources; cognitive-behavioral interventions and social learning techniques; risk assessments; mental health access	supervises approx. 100 high risk clients; team of 3	High risk Marion County clients including gang clients and those who display tendencies towards violence, egocentricity, impulsivity, and manipulation	Marion	
								Marion County Sherriff's Office: 1145 Unit	Local Control Unit; monitor and develop release plans for clients sentenced into the custody of the Marion County Local Supervisory Authority with a period of post-prison supervision; coordinate transfers to other counties	approx. 115/month	Felony inmates sentenced to the DOC for one year or less, house either at the Marion County Jail, Marion County Transitional Center or released to a reduced custody status	Marion	
								Marion County Sherriff's Office: Limited Supervision Unit	monitoring low or limited risk clients for new law violations and behavior that constitutes public safety risk	supervises approx. 1000 clients	Marion County clients who are low or limited risk	Marion	
								Marion County Sherriff's Office: Drug Endangered Children's Unit	assess, develop and prioritize family reunification plans; address client areas of need (substance abuse treatment, parenting education etc.).	supervises approx. 80 high and medium risk clients and 40 limited risk clients	Marion County clients on supervision for drug related offenses involving children	Marion	
								Bridgeway Recovery Services-Treatment and Mentor Services	Alcohol and drug programming	Monthly average: 150	Marion County clients on probation, parole/post-prison,	Marion	
								Marion County: Sex Offender Treatment	cognitive-behavioral therapy	Monthly average: 200	Marion County clients on supervision for sex	Marion	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Marion County: High Risk Sex Offender Treatment	treatment, case planning, and cognitive intervention	Monthly average: 12	Marion County clients with sex offenses and diagnoses high in psychopathic traits and/or high risk for future violence	Marion	
								Marion County: Chaperone Education Program	10 hour education program to support a sex offender in their supervision compliance	Monthly average: 11	Family members or community members	Marion	
RE								Marion County: Transitional Services Unit	Prepares and facilitates individuals for successful reentry back into community from incarceration		Inmates releasing into Marion County	Marion	
								Marion County Juvenile Department	process juvenile delinquency referrals from law enforcement on youth who are alleged to have committed a criminal act	approximately 1,400 youth are referred annually	referral by local police departments, nonprofits, schools, parents	Marion	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Marion County Juvenile Detention	Detention provides a safe and secure environment for the temporary custody of delinquent youth; year round education; counseling; medical services; recreation; skill development		Have been charged by Law Enforcement with attempting or committing an offense Who present the	Marion	
								Marion County Sherriff's Office: Institutions Division-Marion County Jail	Maximum security, direct supervision jail; A/A, Drug & Alcohol education; GED Program; religious programs; work program	Approx.. 400 inmate capacity, books 16,000 individuals a year	have been booked, those awaiting trials, inmates sentenced for one year or less, inmates being held for federal authorities and inmates	Marion	
RE								Marion County Sherriff's Office: Institutions Division-Transition Center	Intermediate sanction between Jail and Probation; minimum-security supervision; acts as transitional program to prepare inmates for release to the community	144 inmates	Work requirement; must pay any court ordered fines, restitution, supervision fees, family/child support	Marion	
						12-18 yo	18-24 yo	Oregon Youth Authority: MacLaren Youth Correctional Facility	Close-custody transitional youth facility; treatment and education programs designed to address contributing factors to criminal behavior; provides case management	272 beds	State wide male intake; delinquent youth ages 12-24 who committed crimes prior to age 18	Woodburn	
								Polk County Jail	pretrial detention services for criminal justice agencies in Polk County and as a place in which sentences imposed by the Courts will be served	Average daily population approx. 150			Polk

Reentry and Diversion

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
MI	MI	MI						Marion County Crisis Response Team	Diversion from jail; connection to resources		Mental health crisis call; low level	Marion	
								Marion County LEAD	Pre-booking diversion program; diverts people with frequent low-level offenses into community-based treatment and support services	1 LEAD coordinator	Repeat, low-level drug offenses and quality of life crimes committed in downtown Salem and Lancaster Drive	Marion	
RE								Marion County Justice Reinvestment Council	advises governing bodies on policy matters related to prison reentry and diversion programs; oversees Justice Reinvestment in Marion County; identifies barriers to reentry and plosion diversion succeeds at the local, regional, state and federal levels and proposes solutions for removing them			Marion	
RE								Marion County Reentry Initiative	collaborative effort involving community corrections, education, law enforcement, health and non-profit agencies working together to rebuild lives, promote community safety and break the cycle of criminal activity			Marion	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
RE								Marion County: Reach Ins	targeted participant interaction at 180 days prior to release to prepare releasing inmates from state prisons; referrals to Marion County Reentry Initiative partners based on assessments		Releasing inmate from state prison	Marion	
RE								Marion County: Jail Reentry Program	90 day program to prepare inmates for smooth transition from incarceration; pre-release reach-inc; case planning; motivational and cognitive programming; treatment; education; employment services;		Marion County high to medium risk releasing client	Marion	
F; AD;RE								Marion County: Women's Accelerated Reentry Program	90 day intensive collaborative cognitive based treatment program designed for drug addicted inmates		Medium to high risk female inmates who are within 180 days of release; history of substance abuse; diagnosed with co-occurring mental	Marion	
		9-13 yo						Marion County Family Support Program	direct interventions to reduce risk factors, increase school success, decrease acting out behavior, improve family functioning and increase positive peer associations and activities; up to 9 months of services		Children ages 9-13; involved with Marion County Juvenile Department or are at risk of becoming involved; must meet specific medium to high risk criteria and be willing to participate in the	Marion	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Fresh Start Market and Espresso	Job Skills Program of Marion County Juvenile Department			Marion	
								Marion County Alternative Program	sentencing option of work programs		Marion County juveniles under court supervision	Marion	
								Marion County Guaranteed Attendance Program	staff-secured shelter care facility that serves court ordered Marion County juveniles as an alternative to detention	10 girls; 25 boys: 3:00pm-8:30am; waiting list for a spot in the program still averages between 15 and 25 youth at a time	Youth ordered to detention alternative	Marion	
								Marion County: Family Sentencing Alternative Program	Identifies qualified clients with primary custody of a minor child and diverts them from prison to probation and community supervision; wrap around treatment; mentoring employment services	20-25 high to medium risk clients	and medium risk clients with primary custody of minor child who have presumptive prison sentence or have a probationary offer	Marion	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
MI	MI	MI						Marion County Crisis Outreach Response Team	Collaboration between Marion County Sheriff's Office and Health Department; QMHP reviews law enforcement reports and identifies individuals to follow up with or refer to community based resources		Identified through law enforcement within Marion County	Marion	
AD								Marion County Drug Court	Voluntary intensive supervision in the community with weekly court appearances, weekly visits with parole/probation and up to four substance abuse treatment sessions per week	Monthly average: 45-50	Criminal charge from Marion County Circuit Court; pre or post adjudication; assessed need for substance abuse treatment; high and medium risk	Marion	
			AD					Marion County Veterans Treatment Court	Voluntary intensive supervision through court appearances, weekly visits with parole/probation and programs for substance abuse and mental health concerns	Monthly average: 30	Veteran; state filed criminal charge out of Marion County Circuit Court	Marion	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Marion County Justice Court Diversion Program	Diversion program; violations will not go on record upon program completion		Cited for single moving violation; no other moving or traffic violations within last three years; have not participated in traffic school program in past three years; valid license or permit;	Marion	
MI								Marion County Mental Health Court	Voluntary intensive supervision in the community with weekly court appearances, weekly visits with parole/probation and dual diagnosis meetings; weekly/biweekly meetings with mental health provider	Monthly Average: 25-30	SPMI; state filed criminal charge out of the Marion County Circuit Court	Marion	
		AD; 12-17 yo						STAR Court	"Supervised Treatment and Recovery" Court is an integrated program that combines intense substance abuse treatment with frequent court appearances while addressing additional problems that youth may have		Juveniles (12-17) adjudicated for felony offenses, have significant alcohol or drug abuse, rate as medium or high risk on the risk assessment tool and are ready to commit to making changes	Marion	
MI	MI	MI						Keizer's Behavioral Health Provider who responds	Diversion from jail; connection to resources	1 FTE	Mental health crisis call	Keizer	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Keizer Peer Court	diversion program for juveniles within the Keizer City limits who have been cited by local law enforcement authorities	each Wednesday	Keizer youth between 12-17 years old; citation from Law Enforcement Officer	Keizer	
MI								Polk County Mental Health Court	Pre-trial diversion; intensive case management; therapy		Low-level offenses; SPMI		Polk
AD								Polk County Drug Court	Diversion Program; Support and resources		Low-level drug offense		Polk
MI	MI	MI						Polk County Crisis Response Team	Diversion from jail; connection to resources	1 team; located in Dallas; 504 calls county wide in 2017	Incidents that involve mental health crisis		Polk
Other Legal Services													
								Marion-Polk Legal Aid	Family law, housing , public benefits	Intakes: T 9am-11am	Intake required; cannot help with	Marion	Polk
								Marion County District Attorney's Office Victim Assistance	Information; Advocacy; Support; Facilitates services to victims of clients currently being supervised		Victims of clients currently being supervised by Marion	Marion	
								Polk County District Attorney's Office Victim's Assistance Program	Information; Advocacy; Support		Polk County; Crime Victim		Polk
								Polk County Court Facilitator	paperwork review	W 9am	Paperwork must be		Polk

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School Services and Resources

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
Early Learning													
		3-4Yrs						Community Action Agency: Early Head Start and Head Start	Free preschool	Call for availability	Marion and Polk Counties; 3-4year old's; 0-100% FPL	Marion	Polk
								Marion and Polk County: Early Learning Hub	Mission: Convene, collaborate and	Call for availability	Children and families in Marion and Polk County region	Marion	Polk
		4 yrs.						Salem-Keizer School District Title Funded Preschool	Free preschool	Call for availability	No income requirement; 4 year old's	Service area: Bush, Highland, Scott, Four Corners, Swegle, Richmond, Grant and Washington	
		4 yrs.						Gervais School District: Free Preschool	Free preschool for Gervais School area catchment	Call for availability	No income requirement; 4 year old's	Gervais SD	
		4 yrs.						St. Paul Elementary School Preschool	low cost preschool	Call for availability	No income requirement; $50/mo.; 4 year old's	St. Paul	
		3-4Yrs						KIDCO: Head Start	Free preschool	Call for availability	Jefferson school district; 3-4 year old's; 0-100% FPL	Jefferson SD	
		3-4Yrs						Oregon Child Development Coalition: Silverton	Migrant/Seasonal Head Start services; Early Head Start; OPK	Call for availability	3-4 year old's; 0-200% FPL	Silverton	
		4 yrs.						Woodburn School District: Preschool Promise	Free preschool	Call for availability	4 year old's only; Woodburn School district catchment area; 0-100% FPL	Woodburn	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
		3-4 yrs.						Tiny Hands Specialized Care: Preschool Promise	Free preschool	Call for availability	up to 200% FPL; 3-4 year old's; Stayton	Stayton	
		3-4 yrs.						Arce's Daycare: Preschool Promise	Free preschool	Call for availability	up to 200% FPL; 3-4 year old's; Woodburn	Woodburn	
		3-4 yrs.						Chemeketa Child Development Center: Preschool Promise	Free preschool	Call for availability	up to 200% FPL; 3-4 year old's; Salem	Salem	
		3-4 yrs.						Island Adventures: Preschool Promise	Free preschool	Call for availability	up to 200% FPL; 3-4 year old's; Salem	Salem	
		3-4 yrs.						Loving Beginnings: Preschool Promise	Free preschool	Call for availability	up to 200% FPL; 3-4 year old's; Salem	Salem	
		3-4 yrs.						Mary's Guaderia: Preschool Promise	Free preschool	Call for availability	up to 200% FPL; 3-4 year old's; Salem	Salem	
		3-4 yrs.						Precious Cargo: Preschool Promise	Free preschool	Call for availability	up to 200% FPL; 3-4 year old's; Salem	Salem	
		3-4 yrs.						Salem Christian Academy: Preschool Promise	Free preschool	Call for availability	up to 200% FPL; 3-4 year old's; Salem	Salem	
		3-4Yrs						Oregon Child Development Coalition: Salem	Migrant/Seasonal Head Start services; Early Head Start; OPK	Call for availability	3-4 year old's; 0-200% FPL	Salem	
		3-4Yrs						Salem Keizer School District: Oregon Pre-Kindergarten	Free pre-kindergarten	Call for availability	3-4 year old's; 0-100% FPL	Salem-Keizer SD	
		3-4Yrs						The Confederated Tribes of Grand Ronde: Early Head Start and Head Start	Early Head Start and Head Start services	Call for availability	3-4 year old's; 0-100% FPL		Grand Ronde

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
		3-4Yrs						The Confederated Tribes of Grand Ronde: Preschool Promise	Free Preschool	Call for availability	3-4 year old's; 0-200% FPL		Grand Ronde
		4 yrs.						Falls City Elementary School Preschool	low cost preschool	Call for availability	No income requirement; $15/mo.; 4 year old's		Falls City
		3-4Yrs						Oregon Child Development Coalition : Independence	Migrant/Seasonal Head Start services; Early Head Start; OPK	Call for availability	3-4 year old's; 0-200% FPL		Independence
		3-4 yrs.						Preschooler Daycare Jalisco: Preschool Promise	Free preschool	Call for availability	up to 200% FPL; 3-4 year old's; Independence		Independence
		3-4 yrs.						WOU-Teaching Resource Institute: Preschool Promise	Free preschool	Call for availability	up to 200% FPL; 3-4 year old's; Monmouth		Monmouth
		4 yrs.						Perrydale Elementary School Preschool	Free preschool for Perrydale School	Call for availability	No income requirement; 4 year old's		Perrydale
Pre-K-12th Grade													
		I/DD				I/DD	16-20; I/DD	Willamette ESD	Early intervention, early childhood special education		diagnosed developmental or learning disability required	Marion	Polk
							16-20	Cascade School District	Primary and Secondary education; transportation to and from school		Live in school district catchment area	Aumsville; Turner	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
							16-20	Gervais School District	Primary and Secondary education; transportation to and from school		Live in school district catchment area	Gervais	
							16-20	Jefferson School District	Primary and Secondary education; transportation to and from school		Live in school district catchment area	Jefferson	
							16-20	Mt. Angel School District	Primary and Secondary education; transportation to and from school		Live in school district catchment area	Mt. Angel	
							16-20	North Marion School District	Primary and Secondary education; transportation to and from school		Live in school district catchment area	Donald; Aurora; Hubbard	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
							16-20	North Santiam School District	Primary and Secondary education; transportation to and from school		Live in school district catchment area	Sublimity; Stayton	
							16-20	Salem Keizer School District	Primary and Secondary education; transportation to and from school		Live in school district catchment area	Salem-Keizer	
							16-20	Silver Falls School District	Primary and Secondary education; transportation to and from school		Live in school district catchment area	Silverton; Scott Mills	
							16-20	St. Paul School District	Primary and Secondary education; transportation to and from school		Live in school district catchment area	St. Paul	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
							16-20	Woodburn School District	Primary and Secondary education; transportation to and from school		Live in school district catchment area	Woodburn	
							16-20	Central School District	Primary and Secondary education; transportation to and from school		Live in school district catchment area		Independence; Monmouth
							16-20	Falls City School District	Primary and Secondary education; transportation to and from school		Live in school district catchment area		Falls City
							16-20	Dallas School District	Primary and Secondary education; transportation to and from school		Live in school district catchment area		Dallas

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
							16-20	Perrydale School District	Primary and Secondary education; transportation to and from school		Live in school district catchment area		Perrydale
							16-20	Willamina School District	Primary and Secondary education; transportation to and from school		Live in school district catchment area		Willamina
		MV Homeless				MV Homeless	16-20; MV Homeless	McKinney-Vento Act: Homeless Education Program	Ensures that homeless children and youth are provided a free, appropriate public education, despite lack of a fixed place of residence or a supervising parent or guardian.	SD's must provide access to services for all eligible children and youth	Homeless children and youth who lack a fixes, regular, or adequate nighttime residence	Marion	Polk

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
		MV Homeless				MV Homeless	16-20; MV Homeless		Salem-Keizer: STEP : identification of homeless students, enrollment in school of origin, educational placements, educational advocacy, grade and attendance monitoring, access to academic support, parental support, school supplies as available, transportation to and from school, community resource referral		Homeless children and youth who lack a fixes, regular, or adequate nighttime residence	Salem-Keizer SD	
		MV Homeless				MV Homeless	16-20; MV Homeless		Woodburn SD: Homeless Education Program: Help with enrolling and succeeding in school of origin, transportation to and from school		Homeless children and youth who lack a fixes, regular, or adequate nighttime residence	Woodburn SD	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
		MV Homeless				MV Homeless	16-20; MV Homeless		St. Paul SD: Homeless Education Program: Help with enrolling and succeeding in school of origin, transportation to and from school		Homeless children and youth who lack a fixes, regular, or adequate nighttime residence	St. Paul SD	
		MV Homeless				MV Homeless	16-20; MV Homeless		Silver Falls SD: Homeless Education Program: Help with enrolling and succeeding in school of origin, transportation to and from school		Homeless children and youth who lack a fixes, regular, or adequate nighttime residence	Silver Falls SD	
		MV Homeless				MV Homeless	16-20; MV Homeless		North Santiam: Homeless and Needy Dedicated Services: identifies needy children and families, resource referral, help accessing education and achieving in school ; service disconnection help		Homeless children and youth who lack a fixes, regular, or adequate nighttime residence	North Santiam SD	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
		MV Homeless				MV Homeless	16-20; MV Homeless		North Marion SD: Homeless Education Program: Help with enrolling and succeeding in school of origin, transportation to and from school		Homeless children and youth who lack a fixes, regular, or adequate nighttime residence	North Marion SD	
		MV Homeless				MV Homeless	16-20; MV Homeless		Mt. Angel SD Families in Transition: Immediate public school enrollment, expediated school records transfer, school stability and right to attend school of origin, free lunch and breakfast program, support for academic success, inter-agency coordination		Homeless children and youth who lack a fixes, regular, or adequate nighttime residence	Mt. Angel SD	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
		MV Homeless				MV Homeless	16-20; MV Homeless		Jefferson SD: Homeless Education Program: Help with enrolling and succeeding in school of origin, transportation to and from school		Homeless children and youth who lack a fixes, regular, or adequate nighttime residence	Jefferson SD	
		MV Homeless				MV Homeless	16-20; MV Homeless		Gervais SD: Homeless Education Program: Help with enrolling and succeeding in school of origin, transportation to and from school		Homeless children and youth who lack a fixes, regular, or adequate nighttime residence	Gervais SD	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
		MV Homeless				MV Homeless	16-20; MV Homeless		Cascade SD: expedited enrollment in the appropriate school, receive free/reduced lunch, attend their school of origin including the necessary transportation, and to receive support; school supplies and supports		Homeless children and youth who lack a fixes, regular, or adequate nighttime residence; low-income families with school aged children	Cascade SD	
		MV Homeless				MV Homeless	16-20; MV Homeless		Central SD: Migrant and Homeless Ed: Help with enrolling and succeeding in school of origin, transportation to and from school, resource referral		Homeless children and youth who lack a fixes, regular, or adequate nighttime residence		Central SD

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
		MV Homeless				MV Homeless	16-20; MV Homeless		Dallas SD: Education of Homeless Youth: immediate school enrollment; transportation to and from school; School supplies; Immediate access to school meals; Educational advocacy and support; referrals community agencies;		Homeless children and youth who lack a fixes, regular, or adequate nighttime residence		Dallas SD
		MV Homeless				MV Homeless	16-20; MV Homeless		Falls City SD: Homeless Education Program: Help with enrolling and succeeding in school of origin, transportation to and from school, resource referral		Homeless children and youth who lack a fixes, regular, or adequate nighttime residence		Falls City SD
		MV Homeless				MV Homeless	16-20; MV Homeless		Perrydale SD: Homeless Education Program: Help with enrolling and succeeding in school of origin, transportation to and from school, resource referral		Homeless children and youth who lack a fixes, regular, or adequate nighttime residence		Perrydale SD

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Polk County: School Based Mental Health	Anti-bulling, suicide prevention, social skills development; crisis support; connection to local community resources; Staff in Central , Dallas and Perrydale SDs		Polk County School District student		Polk
		F w/ AM				F w/AM	F w/AM	Teen Parent Program	Salem-Keizer School District alternative education for young parents		Young mothers	Salem-Keizer SD	
								Early College High School	Salem-Keizer SD and Chemeketa Community College partnership;	550 students enrolled	Salem-Keizer students; additional criteria	Salem-Keizer SD	
Adult Education													
								Chemeketa Community College	GED Classes and testing; Offered in		Class and test fee	Marion	Polk

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
RE								SOAR: Student Opportunity for Achieving Results	12 week cognitive based treatment and employment program; enhanced supervision; parenting classes; mentoring; housing; addiction services	30 participants at a time	Marion County Reentry Initiative; drug addicted clients returning to community from incarceration with high criminogenic needs	Marion	
								Mid-Valley Literacy Center	Language and literacy courses	Call for availability	Class fee	Salem	
								Union Gospel Mission Learning Center	GED prep, tutoring	New life Fellowship Program Capacity	New Life Fellowship program enrollee	Salem	
								Downtown Learning Center	Salem-Keizer School District GED Services	Call for availability	financial assistance availability	Salem-Keizer SD	

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Family and Children Services and Resources

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
Child Care and Respite													
								Child Care Resource and Referral	Provide training and connections with child care	M-F 8am-5pm	Open to all	Marion	Polk
		LI; Child <12						DHS: Employment Related Day Care	Subsidy program; financial help with childcare costs	Call for availbility	Oregon resident; low-income; children under 12; child care provider must meet DHS requiremnets; child care needed to stay employed	Marion	Polk
								Family Builidng Blocks: Therapeutic Classrooms and Home Visitation	Classrooms provide a safe, nurturing environment to support healthy development and healing from trauma for children ages six weeks to five years (locations in Marion and Polk Counties); home visits	Call for availbility	families who are facing multiple stressors while raising young children (six weeks through age five) in Marion and Polk counties	Marion	Polk
								Relatives as Parents Program	Provides respite reimbursement, conseling, information and referral, support groups and other resources	Dependent of funding	Unpaid relative caregivers who are 55yrs+ and the main caregiver for a related child 18yrs or younger (or 18yrs+ with DD)	Marion	Polk
								Family Caregiver Support Program	Provides respite reimbursement, counseling, support groups and other resources	Dependent of funding	Unpaid family caregivers who caring for someone age 60+ or caring for someone with Alzheimer's or a related disorder of any age	Marion	Polk

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
		6 wks-12yrs						Mid Valley Court Care: Polk County	free child care in a licensed child care setting though Family Building Blocks	T/W/Th 1pm-5:30pm; F 8am-5:30pm; Space is limited; first come, first served	Polk County; availble to anyone who needs to conduct business with the court system or local social service providers; Children must be betweeen six weeks and 12 years old.		Dallas
		6 wks-12yrs						Mid Valley Court Care: Marion County	free child care in a licensed child care setting through YMCA	M-Th 8am-5:15pm; Space is limited; Reservations recommended	Marion County; availble to anyone who needs to conduct busniess with the court system; Children must be between six weeks and 12 yrs old	Salem	
Resources, Referrals, and Benefits													
		LI						DHS: TANF	Cash assistance intended to meet basic needs	Call for screening	Low income families with minor children; application	Marion	Polk
								Love INC	Connects families in need with local churches, service agencies and community programs	18 churches and community partners, over 60 partner service agencies	Families in North Marion County	North Marion	
Supports and Education													
								Options Counseling: Parenting Classes	communtiy based parenting classes	Call for availbility	Marion and Polk County families; OHP accepted	Marion	Polk
								Options Counseling: Family Builders	intensive program aimed at stabilizing immediate need	availble 24 hrs/day	Marion and Polk county families	Marion	Polk
								Options Counseling: Family Support and Connections	Individual and family support through hands-on interventions; resources; skill	Call for availbility	Marion and Polk County families; Receiving TANF	Marion	Polk

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
		F w/AM; AD						WVP MOMS Program	Substance abuse program; mentor; case management; basic needs for babies	Call for availbility	pregnant women at risk of substance abuse	Marion	Polk
								Family Building Blocks	In-home support services; parenting classes	Call for availbility	Marion and Polk County families	Marion	Polk
								Catholic Community Services: Safe Families for Children	Support for parents in crisis, safe temporary placement for children	approx. 30-60 children a year; dependent on volunteer capacity	residents of Marion and Polk Counties; referral from schools, hospitals, social workers, churches etc.; children not involved in child welfare system	Marion	Polk
								Catholic Communtiy Services: Fostering Hope Initiative	mobilize neighborhoods to strengthen families; assistance; communtiy cafes etc.; Community Health Worker who works with families and community partners to help support strong families and safe, healthy neighborhoods	approx. 650 parent attendees to community cafes; 135 attendees to paretn classes; 375 community activities; 80 families received assistance to impove housing	Marion and Polk families	Marion	Polk
								Catholic Community Services: Strenthening, Preserving and Reunifying Families	Intensive treatment program for families who are struggling with substance abuse	Call for availbility	DHS referral	Marion	Polk
		LI						DHS: Family Support and Connections	Support services aimed at stregthening families and	May be waitling list	TANF participant	Marion	Polk
								Oregon Family Support Network	families helping other families	Call for availbility	families raising child or youth with physical, mental or	Marion	Polk

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
		LI						Family Self Suffciency Program	Voluntary 5 year program through public housing authorities; Portion of rent is placed into escrow savings account; goal setting; upon completion of goals balance in account is given back to families		Families with Section 8 Vouchers	Marion	Polk
								Options Counseling: Dialectical Behanvioral Therapy	evidence-based, short term intensive treatment program designed to improve quality of parent-child relationship	Call for availbility	Marion County families	Marion	
								Marion County Children and Families Commission	brings together community efforts and resources to ensure an equal opportunity for all children and families to reach full potential		Marion County families	Marion	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Marion County : Family Preservation Action Team	brings together DHS, law enforcement, non-profits, the faith community and other key community leaders to address the needs of, and provide support to, at risk families		Marion County families	Marion	
								Shangri-La: Teen Parent Program	Supports and education for teen parents	Call for availbility	DHS referral	Salem	
								SALEM CHEC	communtiy based parenting support groups and in home	Call for availbility	open to all	Salem	
								Chemeketa Community College	Parenting classes	Call for availbility	open to all	Salem	
								Mid-Valley Parenting	Parent education	Call for availbility	open to all Polk County residents		Polk
								Polk Partners In-Home Referral	In home support services	Call for availbility	pregnant women, families parenting early childhood kids		Polk
								Polk County: Early Learning and Family Engagement	Supports families in connecting with resources, preparing children for kindergarten and provides evidence-based paretning education (Mid-Valley Parenting); Partners for Young Children (PYC): brings together early learning professionals and other organzations	Variable community events; PYC meets every 3rd Wednesday in Independence	Polk County Resident		Polk

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Polk County: Family Resource Navigator Program	Assists families with an open DHS child welfare case to achieve greater stability; connects families to resources and remove barriers	approx. 20-30 open cases annually	Polk County families with open DHS child welfare cases; walk in assistance availble for clients with community resource questions		Polk
								Polk County Drug, Alcohol, Problem Gambling and Suicide Prevention	Positive youth development, awareness raising, evidence based parenting classes, community assessment, media campaigns, policy devleopment, and education				Polk
Youth Programs and Resources													
								Cavazos Program	Parntership between Catholic Community Services, Mano o Mano, Safe Families for Children and Marion County Juvenile Department to support latinx youth and families; mentors; crisis respite; service coordinaiton		Lantinx youth and families in the Marion County Juvinele Justice System	Marion	
								Salem Dream Center	Youth programs and neighborhood outreach	Sat 9:30am-12pm	Community youth		West Salem

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
						11-18 yo		HOME Youth and Resource Center	Drop in center and resources; lunch, snacks, dinner; showers; clothing; toiletries; laundry; phone; referrals; activities; job help	Mon.-Fri. 12:00-7pm	Youth ages 11 through 17 years, 18 if still in school	Salem	
								Mano o Mano: Youth Empowerment Program	ensure youth involved with Mano a Mano graduate, find stable employment and develop healthy life skills	M-F 1-5pm	Latinx youth	Salem	
								Boys and Girls Club	After school progams	Over 12,400 youth receive services annually	Youth grade 1-12th	Salem; Keizer; Woodburn	
								YMCA	After school programs			Salem	Independer
						14-18 yo	18-21 yo	Youth ERA	Drop in youth center; crisis support; peer support; outreach; leadership groups	M-F 3pm-6pm	Youth and young adults	Salem	
						13-18 yo		Santiam Teen Center	Youth center; dinner; homework help; job support; life skills etc.	M-F 3pm-7pm		Stayton	
Protective and Child Welfare Services													
								DHS: Child Protective Services	screening, assessment, and prosecution of child abuse cases	Approx. annual reports of neglect and abuse: Marion-9,800; Polk-160	Marion and Polk Counties	Marion	Polk

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
					0-18 yo		18-21 yo	DHS: Foster Care	temporary living arrangement for children who need a safe place to live when their parents or guardians cannot safely take care of them	Approx. foster homes: Marion-245; Polk-85	Marion and Polk Counties; children birth - 21 years	Marion	Polk

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Supportive Services and Resources

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
Food Access													
LI	LI	LI						Dallas Emergency Food Bank	MPFS Emergency Food Pantry- Shopping style	M-F 9-11:30am	income-based, community residents, one visit per month		Dallas
LI	LI	LI						Dallas H20	Food pantry	M/W/F 10am-3pm	Dallas residents; income-based; 1 per/month		
LI	LI	LI						Dallas United Methodist Church	Produce	Thursdays 4:30-6:30pm	Open to all		Dallas
LI	LI	LI						Ella Curran Food Bank	MPFS Emergency Food pantry - Shopping style	M/T/TH 9-11:45am	Monmouth and Independence residents; Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month		Independence
LI	LI	LI						Dallas Seventh Day Adventist Church	MPFS Emergency Food Pantry- Shopping Style	W 10am-1pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month		Dallas
LI	LI	LI						Falls City Seventh Day Adventist	MPFS Emergency Food Pantry	1st T 4-6pm; 3rd W 12-4pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month; Falls City resident		Falls City

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
LI	LI	LI						Iskam Mek h Mek Haws	MPFS Emergency Food Pantry- Shopping style	1st, 3rd & 5th F (9am-1pm); 2nd Sat (10am-2:00pm); 4th W (2-6pm)	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month		Grand Ronde
LI	LI	LI						Kingwood Bible Church	MPFS Emergency Food Pantry	1st and 3rd Sat (10am-2pm)	Income guidelines; West Salem residents; one visit per month		West Salem
LI	LI	LI						Life Essentials @ Life Church	MPFS Emergency Food Pantry	4th Sat 10am-12pm; 2nd Th 7-8pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month		West Salem
LI	LI	LI						Valley Life Center	Non-perishable food box	M-Th 8:30am-4:30pm; F 8:30-1pm	Open to all; once per year		Dallas
LI	LI	LI						West Salem United Methodist Church	Better Box- Diabetes population; MPFS Emergency Food Pantry- shopping style	M/W 1-3pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month; West Salem Resident		West Salem
LI	LI	LI						Monmouth Christian Church	Non-perishable food box	M/T/TH 9-11:45am	Community residents; 1 box/month		Monmouth
LI	LI	LI						Family Life Church	Shared Blessings MPFS Food Pantry ; shopping style; free produce, non-perishables, frozen foods	M/W 9-11:45am	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month		West Salem

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								WOU Food Pantry	Free perishable and frozen foods	Variable based on school year	available for any students, staff, faculty, or community members who are experiencing food insecurity		Monmouth
LI	LI	LI						Willamette Valley Food Assistance	Weekly food shopping for reduced cost; membership based	W 1:30-6:15pm	Intake required; income guidelines		Dallas
								Calvary Chapel	Emergency Meal	T/W/Th (call between 10am-3pm)	Open to all		Independence
								James 2 Community Kitchen: St. Phillips Catholic Church	Community dinner	T 4:30-6pm	Open to all		Dallas
								James 2: Dallas Methodist Church	Community dinner	Th 4:30-6pm	Open to all		Dallas
								James 2: Falls City United Methodist Church	Community dinner	2nd, 3rd and 4th T 5-7pm	Open to all		Falls City
								City Vibe Dinner on the Green	Community dinner	F 6-7:30pm	Open to all		West Salem

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
LI	LI	LI						This Family Life: Shared Blessings Storehouse	MPFS Emergency Food Pantry	M,W 9-11:45am	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month		West Salem
LI	LI	LI						DHS	2 day Emergency food boxes	Call for availability		Marion	Polk
LI	LI	LI						DHS: SNAP	Food benefits		Low-income individuals and families	Marion	Polk
LI	LI	LI						NWHS: Crisis & Info Hotline	2 day Emergency Food Boxes	24 hr./7 day	call for screening	Marion	Polk
				LI				Marion and Polk Food Share: Senior Grocery Program	food box pick up at Center 50+	Call for scheduling availability	60+; Limited income; application and proof of income; Meals on Wheels application		
				LI				Marion and Polk Food Share: Meals on Wheels	Home delivered meals	M-F 11:30am-1pm	Home delivered meals: 50 yrs.+, homebound or disabled; additional eligibility requirements	Salem-Keizer	
		1-18yrs						Marion and Polk Food Share: Spring Break Lunch Program	Lunch program for local children during school spring break; locations throughout 29 locations in Marion and Polk Counties		Children 1-18; no registration required	Marion	Polk

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
LI	LI	LI						The Salvation Army	MPFS Emergency Food Pantry	M-F 9am-12pm;	One visit per month; Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Salem	
								SE Neighborhood Community Center	Community dinner	W 5:30-7pm	Open to all	Salem	
								South Salem Friends Church	Community dinner	T 5:30-6:15pm	Open to all	Salem	
								Union Gospel Mission	Free Breakfast, Lunch, Dinner	6:30am; 12pm; 5:30pm (600 meals served daily)	Open to all	Salem	
LI	LI	LI						Community of Christ Church: Good Samaritan Pantry	MPFS Emergency Food Pantry	Th 4:30-6:00pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP	Salem	
LI	LI	LI						Jason Lee United Methodist	MPFS Emergency Food Pantry	M, T, W, F 9-11:30am; 1st & 3rd Th 7-8:30pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP	Salem	
LI	LI	LI						Mano-a-Mano	MPFS Emergency Food Pantry	T,W,Th 1-5:45pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP	Salem	
LI	LI	LI						New Harvest Church	MPFS Emergency Food Pantry	3rd Sat 9-11am	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP	Salem	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
LI	LI	LI						Pauline Memorial AME Zion	MPFS Emergency Food Pantry	Produce only on 2nd & 4th Fri 12:30-2:30pm; Full pantry Tues 10:30am-1:30pm and 1sr, 2nd & 3rd Mon 9am-11am	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP	Salem	
LI	LI	LI						New Hope Foursquare Church	MPFS Emergency Food Pantry	3rd & 4th Sun 2-5pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP	Salem	
LI	LI	LI						Peoples Church	MPFS Emergency Food Pantry	4th Sat 10-11:30am	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP	Salem	
LI	LI	LI						Precious Children @ Salem Evangelical	MPFS Emergency Food Pantry	First and Last 2 Thurs 10am-12pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP	Salem	
LI	LI	LI						Spanish Seventh Day Adventist	MPFS Emergency Food Pantry	Wed 6:30-8:30pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP	Salem	
LI	LI	LI						Solid Rock Community Church	MPFS Emergency Food Pantry	2nd Sat 9-10am	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP	Salem	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
LI	LI	LI						Lee's Place, Capital Park Wesleyan	MPFS Emergency Food Pantry	Th 10am-1pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP	Salem	
LI	LI	LI						Table of Plenty @ Queen of Peace Catholic Church	MPFS Emergency Food Pantry; shopping style	Th 4:30-7pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP	Salem	
LI	LI	LI						New Life Community Church	MPFS Emergency Food Pantry	4th Sat 10:30am-12:30am	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP	Salem	
LI	LI	LI						Mission of Hope @ Houck M.S.	MPFS Emergency Food Pantry	Last Saturday 10am-12pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP	Salem	
LI	LI	LI						Trinity United Methodist	MPFS Emergency Food Pantry; shopping style	M,W,F 1-3:30pm; closed first week of each month	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP	Salem	
LI	LI	LI						Brooks Assembly of God	MPFS Emergency Food Pantry	1st & 3rd T 10am-12pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch,	Salem	
LI	LI	LI						Salem House of Prayer	2 day Emergency food boxes	Daily, 8am-8pm	call for screening	Salem	
LI	LI	LI						Hope Station Community Services	Food assistance; membership-based; bi-weekly shopping		2hr volunteer commitment	Salem	
								Humanitarian Ministries Network: Meals Under The Bridge	Free dinner under Marion Street Bridge in Salem	Every day; 5pm	Open to all	Salem	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Kairos Community Lunches	Lunches served year-round at St. Mark's Lutheran Church	Sundays 2-3pm	Open to all	Salem	
								First Congregational United Church of Christ: Emergency Lunch Ministry	Sack lunches	Weds-Fri10:30am-12:00pm	Open to all	Salem	
LI	LI	LI						St. Vincent DePaul: Food Pantry	Food boxes; MPFS Emergency Pantry - shopping style	M/T/W/F 10am-1:45pm; Th 11am-1:45pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Salem	
Homeless								HOAP	Daily lunches	M-F 12pm	Homeless	Salem	
						Homeless	Homeless	HOST	Snacks and lunches		Homeless; 16-24yrs	Salem	
LI	LI	LI						Salem Evangelical Church	MPFS Emergency Food Pantry	last 2 Thurs of month; 10am-12pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per	Salem	
LI	LI	LI						Seventh Day Adventist Salem Community Services	MPFS Food boxes, clothing, household items		Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Salem	
LI	LI	LI						Keizer Community Food Bank	MPFS Emergency Food Pantry	M 6-7pm; Th 9-11am	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Keizer	
								Keizer Community Dinner	Community dinner	4th W 5-7pm	Open to all	Keizer	
LI	LI	LI						Silverton Area Community Aid	MPFS Emergency Food Pantry-shopping style	M,T,Th,F 9am-12pm; Tue 6-8pm	income requirement; Silver Falls School District resident;	Silverton	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
LI	LI	LI						Sacred Heart Food Bank	MPFS Emergency Food Pantry	1st & 3rd W 1-4pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Gervais	
LI	LI	LI						Mission Benedict	MPFS Emergency Food Pantry-shopping style	W/F 1-4pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Mt. Angel	
LI	LI	LI						Mt. Angel Community Center	MPFS Emergency Food Pantry	T/Th 9:30-11:30am	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Mt. Angel	
LI	LI	LI						Mission of Hope @ Silver Creek Fellowship	MPFS Emergency Food Pantry	W 2-5pm: shopping; 3rd Sat 10am-12pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Silverton	
LI	LI	LI						Joseph's Storehouse of Hope	MPFS Emergency Food Pantry	Detroit: 2nd to last F 11am-1pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Detroit	
LI	LI	LI						Gates Community Center	MPFS Emergency Food Pantry	T 10am-12pm; Th 6-8pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Gates	
LI	LI	LI						Stayton Community Food Bank	MPFS Emergency Food Pantry	M-F 9am-12pm;	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Stayton	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
LI	LI	LI						Turner Christian Food Bank	MPFS Emergency Food Pantry	M 9-11:30am	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Turner	
LI	LI	LI						Marion Friends Church	MPFS Emergency Food Pantry	1st & 3rd M 9-11am	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Turner	
LI	LI	LI						Idanha/Detroit Community Food Pantry	MPFS Emergency Food Pantry-Shopping style	F 9:30am-2:30pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Idanha; Detroit	
LI	LI	LI						Aumsville Food Pantry	MPFS Emergency Food Pantry-Shopping style	Th 9-11:30am and 3-5pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Aumsville	
LI	LI	LI						Scotts Mills Community Center	MPFS Emergency Food Pantry-Shopping style	T 9-11am	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Scotts Mills	
LI	LI	LI						St. Luke's Conference SVDP	MPFS Emergency Food Pantry-Shopping style	2nd and 4th Th 5-7pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP+M6:P78; one visit per month	Woodburn	
LI	LI	LI						Woodburn Family Learning Center	MPFS Emergency Food Pantry	M/W/Th/F 9am-12pm and 1;30-3pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Woodburn	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
LI	LI	LI						Woodburn Spanish Seventh Day Adventist Church	MPFS Emergency Food Pantry	W 5:30-7:30pm	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Woodburn	
LI	LI	LI						AWARE Food Bank	MPFS Emergency Food Pantry	M-F 9am-12pm;	Income guidelines or receiving SNAP, TANF WIC, Free & Reduced Lunch, SSDI, SSI, or LIHEAP; one visit per month	Woodburn	
								Wood Burn SDA	Community dinner	Sat 5-7pm	Open to all	Woodburn	
								First Christian Church	Community dinner	W 5-7pm	Open to all	Silverton	
Transportation													
								Logisticare	WVCH covered transportation services to medical	Call for availability	WVCH member	Marion	Polk
								Cherriots	Marion and Polk public transportation	M-F 5:30am-10pm	open to all	Marion	Polk
D		D		59 yrs.+		D	D	Cherriots: Cherrylift	origin-to-destination transportation service for people whose qualifying disability prevents them from using the Cherriots Local buses.	M-F 5:30am-10pm	Application for eligibility; qualifying disability; rides scheduled 24 hrs. in advance	Marion	Polk
D		D		60 yrs.+		D	D	Cherriots: Shop and Ride	Services for seniors, persons with disabilities; dial a ride services	M-F 5:30am-10pm	60 yrs.+ or person with disability	Marion	Polk
D		D		60 yrs.+		D	D	Cherriots: Reduced Fare	The Cherriots reduced fare ID is a card that allows you to purchase bus fares at the reduced rate.	M-F 5:30am-10pm	Medicare card holders; Seniors who are 60 or older; Anyone who meets the Federal Transit Administration's definition of disability	Marion	Polk

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
LI	LI	LI						TripLink	Rides available for medical appointments	M-F 6am-7pm	OHP covered appointments	Marion	Polk
								Congregations Helping People	Bus passes	Call for availability	Serves Marion and Polk Counties	Salem	
								Cherriots: Polk County Flex	Services between Dallas, Monmouth, Independence	M-F 6am-7pm	Must schedule 24 hrs. in advance		Polk
								Falls City Direct	Free shuttle between Dallas to	T/Th	open to all		Polk
LI	LI	LI						Polk County Behavioral Health	Bus Passes	M-F 8am-5pm	Available to active clients for behavioral health appointments		Polk
LI	LI	LI						Dallas Community resource Center	Bus Passes, limited quantities of gas cards	M-F 8am-5pm	Can be used for medical appointments, employment, interviews and other necessary appointments		Dallas
Hygiene Services													
Homeless								Union Gospel Mission: Emergency Services	Showers, laundry, personal care items	shelter hours	Homeless	Salem - Keizer	
Homeless								NWHS: HOAP	Showers and laundry	14 showers a day; 4 clients laundry services a day	First come first serves; during regular drop-in hours; 1 load of laundry/wk. per client	Salem	
Homeless								NWHS: HOAP	Showers and laundry	14 showers a day; 4 clients laundry services a day	First come first serves; during regular drop-in hours; 1 load of laundry/wk. per client	Salem	
								Silverton Area Community Aid	Shower tokens for use at YMCA		Homeless	Silverton	
Employment Services													

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
D								DHS: Vocational Rehabilitation	assists individuals with disabilities to get and keep a job that matches their skills, interests and abilities. VR staff work in partnership with the	M-F 8am-5pm	Verified physical/mental disability that prevents individual from finding a job	Marion	Polk
		LI						DHS: JOBS Program	employment and training program	Limited number of spots	Low income families on TANF	Marion	Polk
								WorkSource Oregon	Services to help individuals Find jobs	Call for availability	Free after registering with WorkSource Oregon	Marion	Polk
								Shangri-la : Job Readiness and Retention	Job skills program; work experience	Call for availability	Must be on TANF and referred by DHS caseworker	Marion	Polk
						16+ yo		Goodwill Job Connection	Employment services, free skills training; GED program	By appointment	16 yrs.+	Marion	Polk
			Homeless					Easter Seals Homeless Veteran Reintegration	Supports veterans returning to work	Call for availability	Homeless veterans; honorable discharge; 50% AMI	Marion	Polk
							16-24	ELY Program	The Empowerment and Leadership for Youth and	Call for availability	16-24yrs, Marion County Resident	Marion	
						15-18 yo	18-25 yo	Project Access	Supported employment and education program	Call for availability	Youth 15-25 yrs. within Marion County's EASA program or post discharge	Marion	
RE								Marion County Corrections: Employment Services Unit	develop and foster professional relationships with employers, staffing agencies and partners within Marion	Monthly average: 50-60	Marion County clients currently on formal supervision	Marion	
								Union Gospel Mission Employment and Career Services	Job readiness, job search assistance, resume/interview help	New Life Fellowship Program Capacity	New Life Fellowship program enrollee	Salem	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Oregon Employment Department: Veteran Services	Employment Services	M-F 8am-5pm	Veterans and their families	Salem	
		LI						Dallas Employment Resources Northwest	Job skills and employment readiness	M-F 8-4	TANF recipient and referral from DHS; Polk County Resident		Dallas
Resource Centers, Referrals and Benefits													
D				60 yrs.+				Social Security Administration Office	Assist with SSI/SSD	M-F 9am-4pm	Qualifying disability; 65 yrs.+	Salem	
								DHS: Self-Sufficiency	TANF enrollment	M-F 8am-5pm		Marion	Polk
								ARCHES: Marion County Veteran Service Officer Program	Identifying, assessing, and maintaining VA benefits for veterans and/or their families.	unlimited	Honorable discharge	Marion	Polk
D				60 yrs.+			18yrs+ and D	Northwest Senior and Disability Services: Money Management	Trained and supervised volunteers help individuals with in-home budgeting, bill paying, and assisting consumers with management	waitlist typical; constrained by volunteer capacity	60 yrs.+ or 18yrs+ with a disability; must have limited income and assets	Marion	Polk
D				60 yrs.+			18yrs+ and D	Northwest Senior and Disability Services: ADRC Specialists	Trained staff who work with consumers, caregivers, and community partners; provide information about community		Seniors and those with disabilities	Marion	Polk
RE								DeMuniz Center	Reentering clients; resource referral; classes; supports	M-F 9am-5pm	Marion County Reentry population	Salem	

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Salem Vet Center	Counseling, outreach and referral Services to Veterans and their families		Veterans	Salem	
								Salem Are Veterans Service Office	Help with connecting veterans to state and federal benefits	Walk-ins Wednesday 8:30-11:30	Veterans	Salem	
						RHY	RHY	HOME Youth and Resource Center	Resources for RHY; drop in center		RHY	Salem	
								Canyon Crisis and Resource Center	complete social and crisis intervention programs and services, providing crisis line	24 hr. crisis line;	families, individuals, and at-risk youth	North Santiam Canyon	
								Lutheran Community Services-NW: Refugee Resettlement Program	Reception and Placement: help securing housing, furnishing, food; connection to social services; temporary cash assistance; Refugee Case Management and cash	T-Th 9am-3pm by appointment	Refugee individuals and families	Salem	
								Polk County Veterans Service Office	Identifying, assessing, and maintaining VA benefits for veterans and/or their families.	M-F 8am-5pm	Honorable discharge		Polk
								Dallas Community Resource Center	Co-located resource center; assessments; resources; referrals and connection to services	M-F 8am-5pm			Polk
								Falls City Resource Center Satellite Site	Emergency financial assistance, access to basic	Every other Friday 2-5pm	Polk County residents		Falls City
								Grand Ronde Resource Center Satellite Site	Emergency financial assistance, access to basic needs, early childhood	2nd and 4th Wednesday 9am-4:30pm	Polk County residents		Grand Ronde
Clothing and Other Resources													
								Family Building Blocks	Clothing closet, food pantry	Sites vary	Must be enrolled in Family Building Blocks program	Marion	Polk

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Community Resource Network	Free online tool for organizations to share		Any licensed business or non-profit	Marion	
								Salem Leadership Foundation	faith-based community development organization;	5 "lightning rods"	at-risk kids, families and neighborhoods	Salem	
								Community Partnership Teams (Below)	plan and deploy meaningful projects to address the needs of their neighborhood/s	Serves, in total, more than 3,000 people annually	Community and Partners of East Salem; North Neighborhoods-N2; South Salem Connect; Edgewater Partnership (West Salem); Keizer United	Salem-Keizer	West Salem
								Community Partners of East Salem	Focuses on activities for kids, neighborhood connections and community gardens;		Neighborhoods: Lansing, Northgate, ELNA, NOLA, and ESSNA; McKay High School feeder area	Salem	
								North Neighborhoods-N2	Increase people's skills to function effectively as a family,		Neighborhoods: Grant, Highland, NEN, Northgate, and CaNDO; North	Salem	
								South Salem Connect	Helps to implement afterschool program at Leslie		Neighborhoods: South Gate, Faye Wright, SCAN, SESNA, NESCA,	Salem	
								Edgewater Partnership	Increase community connection, cultivate a safe		West Salem area		West Salem
								Keizer United	Offers a forum for Keizer to		Keizer area	Keizer	
								Contracted Churches as Neighborhood Centers	Various services: After-School Programs and Homework Club; GED diplomas and English	Variable	Calvary Chapel of Salem Church on the Hill (North) Capital Park Wesleyan Family Life Church	Salem; Keizer	West Salem
								Salem For Refugees	network of resettlement agencies, faith communities,	Call for availability	Refugees in Salem	Salem	
Homeless	Homeless	Homeless				Homeless		St. Vincent DePaul: Homeless Service	Referral to services, clothing, hygiene items, sleeping bags, coming supplies etc.	as supplies are available	Homeless; Serves Marion and Polk Counties	Salem	
								Helping Hands Resources	Free clothing, bedding and small household goods	M-Th & Sat 9am-12pm; clients may come 1x/wk.	Must provide 1 piece of valid identification	Salem	
								For the Love of Josh	Free clothing events monthly;	Variable	Stayton community members in	Stayton	

Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Community Clothing Closet	Clothing, backpacks, School Supplies	Hours vary	Polk County residents		Polk County
								Jinett's Clothing Closet	Clothing for men, women and children	By appointment	Polk County residents		Polk County
								Dallas Seventh Day Adventist Church	Clothing closet	Wednesdays 10am-1pm	Residents of Dallas, Monmouth, Independence, Falls City- one visit		Dallas
Crisis Services													
								Oregon Youthline	Free, confidential peer crisis		Youth	Marion	Polk
								David Romprey Oregon Warmline	Free Support Line	M-F 9-5pm	Open to all Oregonians	Marion	Polk
								National Suicide Prevention Lifeline	Crisis hotline	24 hours/day	Open to all	Marion	Polk
								Psychiatric Care Center	Crisis hotline	24 hours/day	Open to all	Marion	Polk
								Veterans Crisis Line	Crisis hotline	24 hours/day	active duty, Veterans, and their	Marion	Polk
DV		DV						Center for Hope and Safety	Crisis hotline	24 hours/day	all domestic violence survivors	Marion	Polk
								Polk County Crisis Line	Free support line; crisis counselor	M-F 8am-5pm	Open to all		Polk
DV								Henderson House	Domestic violence and sexual assault survivor meetings; crisis hotline	M-F 8am-5pm; 24 hour crisis hotline			Dallas
F; DV								Sable House	24 hour crisis hotline, women's crisis services including information and referral, support groups, legal	M-Th 9am-5pm; F 9am-3pm; 24 hour crisis hotline	DV cases		Dallas
								Abby's House	Domestic Violence, Gender issues, STD's, Eating Disorders etc.	Variable hours; school year	WOU students		Monmouth

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Population Served								Program	Services Offered	Capacity	Eligibility Criteria	Location	
A	C	AM	Vet	SR	CH	UAM	TAY					Marion	Polk
								Grand Ronde Domestic & Sexual Violence Prevention Program	Direct service advocacy, referrals, safety planning, crisis hotline, support groups, court and medical accompaniment	M-f 8am-5pm	Grand Ronde Tribal Member, community and staff		Grand Ronde

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HELPING PEOPLE EXIT POVERTY

Evaluation of the Coordinated Entry System
Marion and Polk Counties
September 2018

History of Marion and Polk Homeless Projects & Coordinated Entry

In September of 2016, the ARCHES Project of the Mid-Willamette Valley Community Action Agency (MWVCAA) embarked upon a pilot project for the Rural Oregon Continuum of Care (ROCC) to develop a HUD model Coordinated Entry System for Marion and Polk Counties, which could be adopted for the ROCC as a whole. The ROCC is a geographically large Balance of State Continuum (BOS) that includes 28 of the 36 Oregon Counties. The federal Continuum of Care System was developed in the 1990s, as a means to effectively funnel federal resources to the local level, ensure prioritization and strategic community planning, and as a form of quality control that would move money from lower performing and lower priority projects to areas of higher need. As part of that system, the 2010 Opening Doors initiative, a strategic plan for setting national priorities for homeless housing, and implementing best practices nationwide, moved the federal system toward priority driven outcomes. From that initiative grew a series of directives, beginning in 2012, on implementing Coordinated Entry nationwide. At its heart, Coordinated Entry is a collection of best practices, philosophies, and principles that develop a system for prioritized access to housing in a community. Coordinated Entry systems emerged as a correction to a fundamental failure in many communities to spend federal funds on the highest priorities, and the troubling national trend of spending limited housing dollars on lower needs clients, most of whom would have rehoused on their own even without intervention. Coordinated Entry is a system that makes sure that the resources that are available go to the individuals and families that need them the most. As part of that Opening Doors strategic plan, HUD chose to focus first on veteran's homelessness, then chronic homelessness, followed by youth and family homelessness. In Marion and Polk Counties, we have performed well, historically, at reducing veteran homelessness and made some progress on youth and family homelessness, but we have failed in our approach to chronic homelessness.

What is Coordinated Assessment?

The Opening Doors vision laid out, in the years that followed, a Coordinated Assessment model that provided a process where people experiencing or at risk of experiencing homelessness could access a crisis response system in a systematic way, have their needs quickly assessed, and connect to appropriate, tailored housing and mainstream services within a community. The most intensive interventions (housing placements) are prioritized for those with the highest needs. The system utilizes an evidence based tool to prioritize needs based on the concept of vulnerability, and to connect consumers with the most appropriate outcomes. In Marion-Polk, the evidence based tool is the VI-SPDAT, which has formats for singles, families, youth, and prevention (non-homeless) populations. Higher end users are also assessed with the VAT (Vulnerability Assessment Tool) developed by DESC in Seattle. The VAT is used by the Cascade VAT Team (an inter-agency team that includes ARCHES and HOAP and SHA) as a means to prioritize the highest needs chronically homeless populations for housing.

Where are we now?

By the spring of 2018, this Coordinated Entry System (CES) was functional. Marion and Polk implemented a CES for all recipients of federal funds from HUD and the VA, and most (but not all) programs that housed clients on state or local dollars were taking referrals from the system as the sole source of housing placement, without any other referral system or side-doors. The front door for this system is the ARCHES Project, where a CE team of four have assessed more than 5,000 individuals in Marion and Polk over the last two years, in a model that provides 100 data points per household. This data system gives the community more than 500,000 data points on homelessness and housing instability in our region, which (when utilized) will allow agencies to plan a service delivery model better than ever before. Clients who enter the system are placed on a Master List, sorted by vulnerability score and length of homelessness, and further placed into one of three priority groups (Permanent Supportive Housing, Rapid Re-Housing, Diversion). Outside of ARCHES there are a handful of others that are trained on these tools and do contribute to the Master List as well (some SIT coordinators and HOAP staff primarily). In a mature and fully implemented system, *all* housing programs in a community are using this system as their single source of placement for *every* homeless housing program in the community.

Summary of Current Housing Projects

Agency	Program	Project Type	Source of Placement
ARCHES	HUD ARCHES	RRH	Blind Referral from Master List
ARCHES-Easter Seals	SSVF	RRH	Blind Referral from Master List
ARCHES-SHA	VRAP	PSH	Blind Referral from Master List
ARCHES	Vet DRF and Lottery Vets	RRH	Blind Referral from Master List
ARCHES	Housing Assistance Program	RRH	Blind Referral from Master List
ARCHES	Elderly Rental Assistance	RRH	Blind Referral from Master List
ARCHES	Housing Stabilization Program	RRH-Diversion	Blind Referral from Master List
ARCHES	Cascade Housing Project	Hybrid	Blind Referral from Master List
ARCHES	HOME TBA	RRH	Blind Referral from Master List
ARCHES	Fresh Start	Hybrid	DHS Referral
ARCHES	Coordinated Entry Diversion	Diversion	Blind Referral from Master List
ARCHES	Marion County Resource	Diversion	Blind Referral from Master List
ARCHES	Polk County Resource	Diversion	Blind Referral from Master List
Salem Housing Authority	HRAP	Hybrid	Blind Referral from Master List
Shangri-La	Shangri-La PSH	PSH	Blind Referral from Master List
Family Promise	Family PSH	PSH	Blind Referral from Master List
Center for Hope & Safety	CHS – DV – RRH (2019-2020)	DV-RRH	Collaborate; Separate DV Door

Summary of Shelter Projects

Agency	Program	Population Type	HMIS System	HMIS Entry Type
ARCHES	ARCHES Day Center	Chronic (Substance)	Yes	Day Center Usage
HOAP	HOAP Day Center	Chronic (Mental Health)	Yes	Day Center Usage
ARCHES-HOAP	Combined Outreach	Chronic	Pending	*Design Stage
UGM	Men's Shelter	Chronic	Pending	Overnight Shelter Usage
Simonka Place	Women's Shelter	Mixed	Pending	Overnight Shelter Usage

Salvation Army	Lighthouse Shelter	Mixed	Yes	Overnight Shelter Usage
St. Francis	St. Francis Shelter	Families	Yes	Transitional Shelter Usage
Center for Hope & Safety	CHS Shelter	DV	Yes*	DV Shelter
Sable House	Sable House Shelter	DV	Yes*	DV Shelter
HOME	Day Shelter	Youth	Yes*	Day Center Usage
HOME	Taylor's House	Youth	Yes*	Overnight Shelter
Women at the Well	Grace House	Re-Entry	Yes	Transitional Shelter
Family Promise	Salem Interfaith	Families	Pending	Family Shelter
Catholic Community Services	St. Joseph Shelter	DHS Referrals	No	Stabilization Shelter
Dallas Warming	Warming Center	Chronic	Yes	Warming Center
Salem Warming	Warming Center	Chronic	Yes	Warming Center
Silverton Sheltering	Warming Center	Chronic	Yes	Warming Center

Summary of Housing Projects Outside the System

Agency	**Program**	**Project Type**	**Source of Placement**
West Valley Housing Authority	Homeless Vouchers	RRH	Internal List
Marion County Housing Authority	Homeless Vouchers	RRH	Internal List
Family Promise	CDBG Transitional	RRH	Internal List

Summary of Overnight Shelter Projects Using Master List as Sole Placement Source

Agency	**Program**	**Use of SPDAT**	**Sends to ARCHES**	**Shelter Placement**
UGM	Men's Shelter	No	Yes	Internal List
Simonka Place	Women's Shelter	No	Yes	Internal List
Salvation Army	Lighthouse Shelter	No	Yes	Internal List
St. Francis	St. Francis Shelter	Yes	Yes	Internal List
CFHS	DV Shelter	No	No (Soft Referral)	Internal List
Sable House	DV Shelter	No	No (Soft Referral)	Internal List
Women at the Well	Grace House	No	Yes	Internal List
Family Promise	SIHN Shelter	No	Yes	Pending to Master List
HOME	Taylor's House	Yes	No	Youth (Internal List)
Catholic CS	St. Joseph Shelter	No	Yes	Internal List

Where we need to go?

Very few Coordinated Entry Systems anywhere in the country include all the housing and homeless program projects in their footprints. Many housing authorities have work plans that do not allow them to take all their homeless voucher referrals straight from the master lists. Many shelters have their own entry process, and do not take placements directly from the CES. That said, *an ideal and fully functioning system* uses Coordinated Entry and the principles of Coordinated Assessment to make *all* of the homeless housing and shelter placements in its geographical areas. With that in mind, the next steps follow:

1.) The few remaining housing programs that do not take direct referrals from the list should be incorporated into the system, including the housing authorities. Youth and DV must continue to have separate doors, but otherwise the system will achieve its greatest functionality when all the homeless housing programs are brought under the aegis of the system.
2.) The shelter systems use or plan to use HMIS tracking for client beds, but generally do not require housing assessments or an ARCHES assessment as their standard practice (though some do and others strongly encourage assessment). Those shelters should migrate to a position where every homeless individual in their systems is also assessed for vulnerability and housing placement with the VI-SPDAT. ARCHES is willing to support the work for both counties, though it would be ideal if some of the other agencies also performed housing assessments at their shelter sites in order to alleviate the burden on ARCHES. A multiple door system is preferable to a single site assessment system.
3.) The non-DV and non-Youth elements of the system should at least reserve some shelter placements for the CE System, so that the system could directly place highly vulnerable individuals into shelter.
4.) For those who cannot access regular shelter, either an organized camping or exceptionally low barrier shelter option (a "wet" or "damp" shelter) should be developed.
5.) Continued development of an entirely new approach to warming, one focused on harm reduction and the elimination of suffering, needs to be completed and fully implemented.

*Domestic Violence and Runaway and Homeless Youth providers do not enter personal client information directly into HMIS because of security issues. Domestic Violence survivors and Transitional Age Youth that present for services at regular housing providers for coordinated entry do enter the HMIS system.