# Mid-Willamette Valley Homeless Alliance

# CoC Performance and Evaluation Committee MEETING NOTES

Tuesday, May 5, 2020 | 3 pm-4:30 pm

**MEMBER ATTENDEES**: Chair: Dan Clem, United Gospel Mission; Craig Oviatt, Salem Dream Center; Carla Munns, staff MWVHA; Shawnn Hartley, OHCS Homeless Services; Michael Livingston, CANDO downtown neighborhood association; Dede Hazzard, United Gospel Mission Simonka House; Ryan Gail, Catholic Community Services, Julie Conn-Johnson, Salem-Keizer School District McKinney-Vento Program; Kristty Polanco, Polk County Public Health.

**Absent Members**: Aryn Walker, Marion County Health Department

**Guests:** Cassandra Vigil, Pacificsource; Kimm McBeth, Salem Housing Authority; Hunter Belgard, OHCS; Lisa Trauernicht, Marion County Commissioner's Office; Jan Calvin, staff MWVHA; Denise VanDyke, Mid-Willamette Valley Council of Governments.

Staff: Carla Munns - 503.539.3377, Carla@CSuiteNW.com

#### **Welcome and Introductions**

Introductions were made via Zoom; Dan Clem, Chair, welcomed Julie Conn-Johnson from Salem-Keizer School District and Ryan Gail from Catholic Community Services as new PE members. A nomination was made for Cassandra Vigil from Pacificsource to be recommended to CoC board to join as a PE member. Nomination approved unanimously.

#### **Standing Committee Items**

Members reviewed the 3/2/20 P&E Committee Meeting Notes from the inaugural meeting of the Committee. Meeting notes were approved by unanimous vote. The PE Charter was reviewed; any feedback and/or comments on the Charter can be emailed to Carla. The board will be reviewing and approving the charter at the May 14<sup>th</sup> MWVHA Board meeting. For those members who have not read, signed and returned Conflict of Interest and Code of Conduct forms to Carla, please send as soon as possible. This is required per the CoC Governance Charter since we will be privy to sensitive information including funding. Review and Ranking subcommittee appointments will be made closer to the NOFA.

### **Performance and Evaluation Committee Development**

Carla shared the updated draft timeline for PE Committee and RFP/NOFA process. Dan reviewed committee responsibilities and deliverables needed by June. It was noted that after NOFA drops, monthly PE Committee meetings will likely only be for the Review and Ranking Sub-Committee until after the ranking process and prioritization list is completed. Carla shared sample documents from Clackamas CoC as examples of what our CoC will need, and will be primarily created by the PE Committee. Documents included Clackamas CoC: vetting/scoring tool, prioritization list based on ranking process, and the review and ranking process manual.

#### **System Performance Measures Introduction**

Michael Livingston, PE member, shared a comprehensive overview of the seven system performance measures and used data from the MWVHA Data Book to show relevant examples for understanding the seven measures.

#### **Performance Measures and Data**

Hunter Belgard, OHCS, noted the HUD review process has changed a lot since 2006, the system performance measures are designed to look at the continuum's performance throughout the system, versus looking at performance of CoC programs individually. This change now allows communities to drive system improvement locally and broadly throughout the community, allowing CoCs to identify gaps and allocate (HUD) funding based on local priorities and identified areas of improvement. CoC's get to allocate funding to local programs which have been prioritized to give the community the best opportunities to succeed.

"Bonus" dollars are distributed by HUD when there is extra money available to disperse for bonus projects. "Pilot Program funding" are similarly, extra dollars distributed by HUD to fund pilot programs. An example would be for piloting a project to contract with the Coordinated Care Organization, Pacificsource, to join into Coordinated Entry as a healthcare agency. The Regional Oregon Continuum of Care, which the MWVHA was a part of until recently, was just awarded HUD bonus money for a capacity-building grant. There are two types of grants: first year grants, and renewal grants. Each grant award is for two years but is funded annually, so will either be a first year grant of the new two-year cycle, or a renewal grant for the second year of the two-year cycle.

Looking at local data for Marion and Polk Counties, permanent supportive housing was noted to be doing a great job. The region's Housing Inventory Count (HIC) data shows a gap in agencies participating as part of the CoC system as determined by HMIS, which is how HUD measures CoC system performance. UGM is working to train and utilize HMIS to close the gap existing for emergency shelter. The HIC quantifies capacity based on how many persons could be sheltered on any given day. Performance as an individual agency is dramatically affected based on capacity accuracy. Capacity which measures close to full utilization capacity shows high utilization for that agency. If there is low availability for a person to shelter because an agency is close to/at capacity, that shows there is high utilization of that agency because need in the community is high. All agencies providing shelter are coded in HMIS and measured through those classifications. UGM was discussed as an example as to whether UGM will be classified as having emergency shelter beds or transitional housing beds if/when an individual shelters for more than 90 days. Terminology and shared understanding will be critical for accuracy in data (HMIS) throughout the CoC system. Hunter commented that Marion-Polk has the potential as a CoC to be a very highly performing CoC.

## Updates: Board, CoC Committee Updates, Other Updates and Follow Up

A joint meeting of the PE Committee and HMIS Users Workgroup is being scheduled for May 13<sup>th</sup> at 3pm via Zoom to go more in-depth into MWVHA performance data to better understand the alignment between the two committees in data analysis and performance improvement. The next meeting is scheduled for the first Tuesday of the month, June 2<sup>nd</sup> at 3pm via Zoom. Documents for MWVHA CoC will be drafted and sent to committee members in the meeting packet to review as homework for the next committee meeting to finalize and share with the board for adoption.

Meeting was summarized and adjourned.