Mid-Willamette Valley Homeless Alliance

PERFORMANCE AND EVALUATION COMMITTEE

Tuesday, November 1, 2022
MEETING MINUTES

ATTENDANCE		
Member	**Organization**	**Attended**
Chair: Josie Silverman-Mendez	Willamette Health Council	Yes
Chris Berg	Oregon Housing and Community Services	Yes
Dan Clem	Union Gospel Mission	Yes
Julie Conn-Johnson	24J McKinney Vento Program	No
Michael Livingston	CANDO Neighborhood Association	No
Margie Lowe	Marion-Polk Early Learning HUB	Yes
Alisa Parker	Catholic Community Services	Yes
Aryn Walker	Marion County Health and Human Services	Yes
Consultants and Guests		
	Jan Calvin, MWVHA Consultant	

1. **Welcome and Introductions**
   Josie Silverman-Mendez called the meeting to order at 3:00 pm.

2. **Committee Administration**
   Approval of 10/4/22 Minutes: Chris Berg moved approval of the minutes. Josie seconded the motion, which passed unanimously.

   Responsibilities & Procedures Document: Josie noted that Alliance board approved the Performance and Evaluation Committee's Responsibilities & Procedures document at its October meeting. Josie described this document as the roadmap for how the committee is going to fulfill its duties under the governance charter.

   Data Workgroup Update: Josie reminded everyone of the web links provided to HUD videos that help explain the three focus System Performance Measures:

   SPM #1 The length of time persons remain homeless:
   https://www.youtube.com/watch?v=SV1uQUqe9_c&t=105s

   SPM #2 : The extent to which persons who exit homelessness to permanent housing destinations return to homelessness:
   https://www.youtube.com/watch?v=e4Qk5M9d5Y0

   SPM #7: (a) Successful placement from Street Outreach & (b) Successful placement in or retention of permanent housing:
   https://www.youtube.com/watch?v=BwyTJ-gpbXg&t=574s

Chris presented the quarterly data report covering the previous 12 months. The committee asked clarifying questions to better understand what the data represented.

- Length of Time (LOT) Homeless. This is really the length of time a person uses homeless services and is calculated by days spent in homeless programs. It was

noted that different programs serve people for different periods of time. For example, Transitional Housing is expected to last up to two years. Also, Emergency Shelter is not always an overnight stay; day centers are also considered "emergency shelter." Consider changing the designation of day centers to be "supportive services only (SSO)." This would result in the LOT SPM for ES being fewer days.

  - The committee asked the following questions:
    - Can we also compare to the previous year and know which programs we are comparing each year?
    - What is our goal (target) for each SPM?
    - Does HUD have benchmarks for SPMs?

- Returns to Homelessness (at 6 months, 12 months, and 24 months). Chris shared aggregate data and then disaggregated by race, which showed Indigenous and Black/African American populations return to homelessness at higher rates than White/Caucasian population. By ethnicity, the Hispanic population returns to homelessness at half the rate of the non-Hispanic population.

  - The committee posed the following explanations and questions:
    - What are the programs where people re-engage in homeless services (by race)?
    - Does our system have culturally specific services or places where the Hispanic population feels comfortable to re-engage?

- Chris shared Returns to Homelessness data disaggregated by Veteran status, noting that Veterans return to homelessness (re-engage in homeless services) fairly equally at 6 months, 12 months and 24 months, rather than tapering off, like other populations. Overall, Veterans have about a 50% greater return to homelessness than the median.

  - The committee considered the following explanation:
    - The Veteran system is more robust and keeps in contact with Veterans better than the general homeless system. This may be why Veterans re-engage, even after a longer time away from services.
    - Would it be helpful to ask Veterans case conferencing folks to visit with P&E?

- The committee raised some additional questions (and possible answers):
    - *Where do we go from here?* Better understand the system and community "hydraulics." Meet with the Collaborative Committee for insights.
    - *How could providers benefit from P&E's review of these three SPMs?* Ask them what they see as barriers to improving the numbers. Ask how we build a better system. Also ask people with lived experience.

3. **Project Review and Evaluation**
   Jan Calvin noted that there are a few requirements of projects funded through the Continuum of Care Program that could be included in the annual Project Review and Evaluation. These include verifying use of Housing First, HMIS, and Coordinated Entry by the project; confirming a program has adopted an education policy; and, for domestic violence services, confirming an Emergency Transfer Plan.

   The review of APR/CAPER data will help the committee created data-informed questions. Jan will gather the reports.

   Margie Lowe and Alisa Parker agreed to meet after December 1 to work on a template of project review items for committee consideration.

4. **Annual Performance Report (Board report)**
   Josie introduced the two main components of the annual performance report that the committee is preparing to present to the Alliance Board of Directors:
   - Results/performance of funded projects.
   - Results/performance of the homeless services system (describing how we are preparing to assess this and identify recommendations). Josie and Chris will summarize the quarterly data.

5. **New Business**
   None.

6. **Adjournment**
   With no further business, the meeting was adjourned at 4:25 pm.