MID-WILLAMETTE VALLEY HOMELESS ALLIANCE

Health & Safety Committee
Tuesday, July 28th, 2026, 1:00–2:00 pm
Agenda

Zoom:
https://wesd.zoom.us/j/98406731410?pwd=0aWUPhDvTCHW82Yrdj0shvcXByKFDK.1

Meeting ID: 984 0673 1410
Passcode: 408629

TIME	AGENDA ITEM	FACILITATOR
1:00	**Welcome & Committee Business** • Please enter your name and organization in the chat • Welcome guests • Approve **June 2026** minutes	Krista
1:10	**Committee Leadership and Member Update** • Housing Sector Co-Chair: Members will nominate and vote to recommend a Housing Sector Co-Chair to the Board for appointment. Members may nominate themselves or another eligible Housing Sector member. • Members vote on recommending that the Board appoint Naomi Hudkins, Marion County Health & Human Services, to fill the vacant Housing Sector committee seat created by Christina Bertschi's departure.	Emily
1:30	**Environmental Scan Pilot Updates**	Emily
1:40	**ADA Considerations for Behavioral Concerns in Housing and Shelter Settings:** • Discuss the development of a resource guide to support housing and shelter providers in understanding ADA considerations related to behavioral concerns, including interpretation of applicable Oregon Administrative Rules (OARs) and other relevant guidance.	Emily
1:55	**Partner Updates/Action Items/Dismiss Meeting**	Krista

The Mid-Willamette Valley Homeless Alliance (MWVHA) is pleased to comply with the Americans with Disabilities Act (ADA). If you need special accommodations to attend this meeting, please contact MWVHA at (503) 540-1627, TTY 7-7-1 at least 48 hours prior to the meeting. We accept all relay calls.

MID-WILLAMETTE VALLEY HOMELESS ALLIANCE
THE CONTINUUM OF CARE FOR THE MARION & POLK REGION OF OREGON

Health & Safety Committee Roster

Member	Agency Affiliation	Sector
Alba Garcia	Polk County Behavioral Health	Health
Ashley Carson	Center for Hope and Safety	Housing
Chris Barber	Curandi	Health
Christina Bertschi (Co-Chair)	Marion County Health & Human Services	Housing
Denyc Boles	Salem Health	Health
Josh Erickson	Church at the Park	Housing
Kellee Borsberry	NWHS	Health
Krista Lovaas (Co-Chair)	WVP	Health
Logan Garcia	Mid-Willamette Valley Community Action Agency	Housing
Lynelle Wilcox	Safe Sleep United	Housing
Nicole Utz	Salem Housing Authority	Housing
Sarah White	Sheltering Silverton	Housing
Trisha Kumar	Willamette Health Council	Health
Eli Kinsley	Bridgeway Community Health	Housing

Updated June 2026

Meeting Minutes of:

MID-WILLAMETTE VALLEY HOMELESS ALLIANCE (MWVHA) HEALTH & SAFETY COMMITTEE

Meeting Date & Time:
June 23rd, 2026,
1:00 p.m. – 2:00 p.m.
Location

Link:
https://wesd.zoom.us/j/98406731410?pwd=0aWUPhDvTCHW82Yrdj0shvcXByKFDK.1
Meeting ID: 984 0673 1410
Passcode: 408629

MEMBERS PRESENT

Curandi, Chris Barber

Salem Health, Denyc Boles

Mid-Willamette Valley Community Action Agency, Logan Garcia

Co-Chair, Marion County Health & Human Services, Christina Bertschi-**Proxy Naomi Hudkins**

WHC, Kumar, Trisha-**Proxy Melissa Lindley**

NWHS, Kellee Borsberry

Co-Chair WVP, Krista Lovaas

SafeSleep United, Lynelle Wilcox

Center for Hope and Safety, Ashley Carson

Bridgeway Health, Eli Kinsley

Sheltering Silverton, Sarah White

MEMBERS ABSENT

Church at the Park, Josh Erickson

Polk County, Alba Garcia

Salem Housing Authority, Nicole Utz

MWVHA STAFF PRESENT & GUESTS

MWVHA, Emily Mewbourn

MWVHA, Steve Replogle

PacificSource, Skye Hibbard-Swanson

PacificSource, Gabriela Tanaka

WELCOME & COMMITTEE BUSINESS

Co-Chair Krista Lovaas opened the meeting at 1:04 pm.
The meeting opened, and attendees were asked to enter their names and organizations in the chat. Once a quorum was reached, the **May 2026** meeting minutes were reviewed. A motion to approve was made by Chris Barber and seconded by Logan Garcia. The motion passed unanimously.

MOTION TO APPROVE May 2026 **MEETING MINUTES** by Chris Barber
Seconded by: Logan Garcia **Unanimous:** Yes **Opposed:** None **Abstentions**: None

Recruitment Efforts

The committee discussed recruitment activities and membership updates. Emily Mewbourn informed the committee that Eli Kinsley was approved by the board on 6/11/26 and that there are two open health sector seats. Denyc Boles recommended outreach to law enforcement outside of Salem. Sarah White suggested reaching out to someone in Community Corrections and reminded Emily of a previous connection with NW Senior and Disability Services. Committee members were encouraged to share recommendations and assist with recruitment efforts.

Environmental Scan Pilot Updates

Emily Mewbourn informed the committee that the six pilot recommendations that H&S approved in June to move to the board for consideration were taken off the BOD agenda 6/11/26. Will be brought back for consideration in July.

Non-Emergency Medical Transportation Presentation

Presenters: Skye Hibbard-Swanson, Jodi Skrobecki, and Gabriela Tanaka (PacificSource).

PacificSource provided an overview of the Oregon Health Plan's Non-Emergency Medical Transportation (NEMT) benefit, including free rides to covered medical appointments and mileage reimbursement for self-transport. They highlighted the new ModiveCare member app, which allows members to schedule, modify, and track rides, view driver information, manage rides for family members, and submit mileage reimbursement electronically. National data shows the app has reduced complaints and improved reimbursement times.

They also introduced TripCare (part of ModiveCare), an online scheduling platform for providers and community organizations to arrange rides more efficiently, especially recurring transportation. Training resources are available for organizations interested in using the platform.

Additional information included ride scheduling requirements, transportation to pharmacies, use of Uber/Lyft when appropriate, accessibility accommodations, and the difference between "will call" and same-day rides. PacificSource encouraged members and providers to report transportation issues through the grievance process, noting that feedback is used to improve service quality and address recurring problems. They also shared new educational materials, including flyers, guides, and wallet cards available in English, Spanish, and Russian.

PARTNER UPDATES/ACTION ITEMS/DISMISS MEETING

Emily Mewbourn will continue recruitment efforts to fill two open committee seats. She will also continue to keep the committee updated on the Environmental Scan Pilot recommendations and status of board approval.

ZOOM CHAT MESSAGES

00:17:48 Sarah White - Sheltering Silverton: Sarah White, Sheltering Silverton

00:17:55 Gaby Tanaka: Gaby Tanaka, PacificSource

00:17:58 Skye Hibbard-Swanson: Hello everyone, Skye Hibbard-Swanson with PacificSource Marion-Polk.

00:17:59 Chris Barber: Chris Barber, Curandi

00:18:01 Logan Garcia. HRSN Program Manager MWVCAA: Logan Garcia, MWVCAA.

00:18:01 Melissa Lindley: Melissa Lindley, Willamette Health Council (just off camera finishing my lunch here)

00:18:02 nhudkins: Naomi Hudkins Marion County

00:18:13 lynelle: Lynelle, SafeSleep United

00:18:50 Skye Hibbard-Swanson: Thank you, Krista!

00:19:43 Denyc Boles, Salem Health: When the mtg info changes, can it get updated in the meeting invite? Thank you!

00:21:04 Krista Lovaas: Replying to "When the mtg info changes, can it get updated in the meeting invite? Thank you!"

Yes, we can update that. Thanks Denyc!

00:21:23 Homeless Alliance: Reacted to "Yes, we can update..." with 👍

00:21:34 Denyc Boles, Salem Health: Reacted to "Yes, we can update t..." with 👍

00:22:36 lynelle: do we know why they pulled it? Lack of time, or other concerns, or…?

00:23:12 Sarah White - Sheltering Silverton: What about someone from Community Corrections?

00:27:22 Homeless Alliance: Reacted to "When the mtg info ch..." with 👍

00:28:30 Homeless Alliance: Replying to "When the mtg info ch..."

Apologies, Denyc! Not sure what happened there, but ill look into it!

00:28:41 Homeless Alliance: Reacted to "What about someone f..." with 👍

00:28:46 Homeless Alliance: Reacted to "do we know why they ..." with 👍

00:29:18 Gaby Tanaka: Replying to "What about someone from Community Corrections?"

What about someone from Community Corrections?

Did that answer your question?

00:34:15 Eli Kinsley-Bridgeway Community Health: Memer ID

00:34:41 Melissa Lindley: Address for pick up and drop off

00:34:42 Eli Kinsley-Bridgeway Community Health: DOB Name

00:34:55 Eli Kinsley-Bridgeway Community Health: Exact times

00:35:00 Gaby Tanaka: Reacted to "Memer ID" with 💟

00:35:06 Gaby Tanaka: Reacted to "Address for pick up and drop off" with 💟

00:35:14 Gaby Tanaka: Reacted to "DOB Name" with 💟

00:35:17 Gaby Tanaka: Reacted to "Exact times" with 💟

00:37:33 Eli Kinsley-Bridgeway Community Health: 14

00:37:41 Krista Lovaas: 13

00:38:02 Gaby Tanaka: Reacted to "13" with 💯

00:40:10 Krista Lovaas: Will the driver push a wheelchair into a clinic?

00:43:00 Krista Lovaas: false

00:43:02 Melissa Lindley: False

00:47:28 Gaby Tanaka: Get a Ride Website: https://pacificsource.com/medicaid/get-care/get-ride

00:47:40 Homeless Alliance: Reacted to "Get a Ride Website..." with 💟

00:48:55 Melissa Lindley: 10,000

00:49:12 Kellee Borsberry: 12,000

00:49:16 Ashley Carson: 8,000

00:49:23 Melissa Lindley: I really have no idea. 😂

00:49:28 Homeless Alliance: Reacted to "I really have no ide..." with 💟

00:49:28 Ashley Carson: Reacted to "I really have no ide..." with 😂

00:50:47 Skye Hibbard-Swanson: Reacted to "Get a Ride Website: https://pacificsource.com/medicaid/get-care/get-ride" with 👍

00:52:30 Skye Hibbard-Swanson: https://www.modivcare.com/tripcare-resource-center/

00:52:58 Eli Kinsley-Bridgeway Community Health: Being late

00:53:00 Ashley Carson: waiting for a ride

00:53:01 Melissa Lindley: LAte rides?

00:53:07 Krista Lovaas: Driver left without me

00:53:15 Kellee Borsberry: ride didnt show

00:55:57 Skye Hibbard-Swanson: I might have given this one away! :)

00:56:31 Denyc Boles, Salem Health: B

00:56:42 Denyc Boles, Salem Health: I was listening. :)

00:56:46 Skye Hibbard-Swanson: Reacted to "I was listening. :)" with 😄

00:56:56 Krista Lovaas: Reacted to "I was listening. :)" with 🤣

00:56:59 lynelle: are there similar transportation options, or can will call be used for people who need urgent care, and didn't have two days notice to have scheduled a ride in advance?

00:57:19 Skye Hibbard-Swanson: Reacted to "are there similar transportation options, or can will call be used for people who need urgent care, and didn't have two days notice to have scheduled a ride in advance?" with 👍

00:58:47 Skye Hibbard-Swanson: Does that answer your question, Lynelle?

00:59:51 Skye Hibbard-Swanson: Will call = up to 1 hr. Same-day/short notice = up to 4 hrs. (but may be less)

01:00:28 lynelle: Replying to "Does that answer you..."

i think so - if it's urgent care, they can request a ride, but might not be able to have the ride for up to 4 hours?

01:00:58 Skye Hibbard-Swanson: Replying to "Does that answer your question, Lynelle?"

Correct. But tell them not to get discouraged by the "worst case scenario" of up to 4 hrs- they should still push through in scheduling to get a more specific estimate.

01:02:21 lynelle: Replying to "Does that answer you..."

thank you!

01:02:32 Skye Hibbard-Swanson: Replying to "Does that answer your question, Lynelle?"

Thank you for asking - it's an important point

01:04:29 Skye Hibbard-Swanson: My email for any NEMT questions or materials: skye.hibbard-swanson@pacificsource.com

01:04:49 Krista Lovaas: Skye, may we get some at the WVP office please? English and Spanish please

01:04:59 Gaby Tanaka: Reacted to "Skye, may we get some at the WVP office please? English and Spanish please" with 👍

01:05:21 Gaby Tanaka: Replying to "Skye, may we get some at the WVP office please? English and Spanish please"

Would you like the Wallet cards?

01:05:31 Krista Lovaas: Replying to "Skye, may we get some at the WVP office please? English and Spanish please"

yes please

01:05:36 Gaby Tanaka: Reacted to "yes please" with 👍

01:06:19 Sarah White - Sheltering Silverton: I wanted to emphasize how very responsive Skye and Gabby have been when we encounter challenges with ModivCare. It is clear they are trying to improve service delivery and our team really appreciates that!

01:06:31 Gaby Tanaka: Reacted to "I wanted to emphasize how very responsive Skye and Gabby have been when we encounter challenges with ModivCare. It is clear they are trying to improve service delivery and our team really appreciates that!" with 💙

01:07:02 Sarah White - Sheltering Silverton: Sorry, Gaby, not Gabby

01:07:06 Homeless Alliance: Reacted to "I wanted to emphas..." with 💙

01:07:16 Gaby Tanaka: Replying to "Sorry, Gaby, not Gabby"

I answer to many names :-)

01:07:52 Gaby Tanaka: Reacted to "Sorry, Gaby, not Gabby" with 💙

01:07:56 Sarah White - Sheltering Silverton: Reacted to "I answer to many nam..." with 💙

01:11:10 Gaby Tanaka: https://pacificsource.com/medicaid/your-plan/member-documents-and-forms

01:11:32 Skye Hibbard-Swanson: Reacted to "https://pacificsource.com/medicaid/your-plan/member-documents-and-forms" with 👍

01:11:40 Skye Hibbard-Swanson: Reacted to "I wanted to emphasize how very responsive Skye and Gabby have been when we encounter challenges with ModivCare. It is clear they are trying to improve service delivery and our team really appreciates that!" with 💗

01:11:52 Skye Hibbard-Swanson: Replying to "I wanted to emphasize how very responsive Skye and Gabby have been when we encounter challenges with ModivCare. It is clear they are trying to improve service delivery and our team really appreciates that!"

Thank you Sarah!

01:12:17 Ashley Carson: Thank you! Very helpful!

01:12:21 Gaby Tanaka: Reacted to "Thank you! Very helpful!" with 💗

01:12:21 Homeless Alliance: Reacted to "Thank you! Very help..." with 💗

01:12:26 Homeless Alliance: Reacted to "Thank you! Very he..." with 💗

01:12:27 Skye Hibbard-Swanson: Replying to "Skye, may we get some at the WVP office please? English and Spanish please"

I will note this down, Krista!

01:12:34 Gaby Tanaka: Thank you all for letting us present!

01:12:36 Skye Hibbard-Swanson: Replying to "Skye, may we get some at the WVP office please? English and Spanish please"

Sounds like you ran out of the first batch, which is great!

01:12:47 Homeless Alliance: Reacted to "Thank you all for ..." with 👏

01:13:16 Skye Hibbard-Swanson: Replying to "I wanted to emphasize how very responsive Skye and Gabby have been when we encounter challenges with ModivCare. It is clear they are trying to improve service delivery and our team really appreciates that!"

We appreciate the time your team has invested to share feedback with us on how to better serve folks living in shelters.

01:13:29 Skye Hibbard-Swanson: Reacted to "Thank you! Very helpful!" with 💗

01:13:37 lynelle: I would also love that topic!

01:13:52 Skye Hibbard-Swanson: Modivcare member website I shared: member.modivcare.com

01:14:22 Skye Hibbard-Swanson: Provider directory (including pharmacy): providerdirectory.pacificsource.com/medicaid

01:14:45 Skye Hibbard-Swanson: Mail-order pharmacy: www.caremark.com/get-started.html

01:15:05 Ashley Carson: Replying to "Skye, may we get som..."

me too!

ADJOURNMENT Co-Chair Krista Lovaas closed the meeting at 2 pm